

FY 2010 RYAN WHITE NEEDS ASSESSMENT: RESOURCE ANALYSIS

Adopted:
June 2, 2010



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WHO WE ARE

The health councils were created in 1983 by Florida Statute to identify, address and resolve health care issues of local concern. Each health council is a private, non-profit organization governed by a Board of Directors. The Board members are appointed by County Commissioners to represent the concerns of health care consumers, providers and purchasers.

The Health Council of West Central Florida, Inc. (HCWCF) serves Hardee, Highlands, Hillsborough, Manatee and Polk counties The Suncoast Health Council, Inc. (SHC) serves Pasco and Pinellas counties. The two councils share staff to optimize resources and to coordinate services across planning districts. Working together as The Health Councils, Inc. “we make health care better” for area residents. Collaboration and cooperation are critical to the success of our mission.

We have three strategic goals: (1) influence the accessibility of health care and social support systems through *comprehensive health planning*; (2) provide *education* about essential community health challenges and solutions; and (3) participate as a collaborative partner to address current and emerging health issues to develop and sustain efficient and cost effective *service delivery* systems.

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WEST CENTRAL FLORIDA RYAN WHITE CARE COUNCIL

Mission Statement

We are a planning body that assesses needs, plans, allocates resources, and evaluates HIV/AIDS services to improve the lives of those infected and affected.

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I. BACKGROUND

The Ryan White Care Council conducts an annual needs assessment for the purpose of gathering service need data. The results are utilized, in conjunction with other information, to prioritize and allocate Ryan White funding. One component of the FY 2010 needs assessment involved an analysis of resources available within the continuum of care. The resources were surveyed to identify those services that may not be available in certain geographic areas and services where the number of providers is adequate or exceeds the need.

II. METHODOLOGY

The specific set of services was identified for inclusion in the analysis based upon the Health Resources and Services Administration (HRSA) service categories and local utilization and needs. HRSA service category definitions can be difficult to translate accurately across providers so the classification of some services occasionally required the Health Councils to make a judgment as to the best fit.

The attachments contain a list of the services studied, the corresponding HRSA service category, and the HRSA service definition. Several other sources were consulted, including:

- Local Ryan White 2006 Resource Analysis
- Local Ryan White 2006 Qualified Provider Survey
- Local Ryan White Care Council Web Site
- Local 2-1-1 websites

The process of obtaining information began with the task of reviewing previously developed resource inventories and contacting key personnel within the HIV service arena.

The West Central Florida Care Council maintains a website (www.thecarecouncil.org). The website contains a list of funded providers and services. Providers are listed along with their contact information and the counties they serve. The information provided by the website was cross-referenced with previous directories and providers were contacted for additional information.

A review of previous resource analyses provided a point at which to seek out resources within the communities and to eliminate those that were no longer in business or had stopped providing a given service. Several agencies provide services in multiple counties in the service area, while others provide services statewide. While services are offered to residents across county lines, it is the responsibility of the client to locate transportation and travel to the service agency.

All agencies appearing in previous directories or on the website were contacted by telephone or email and asked to update the agency's information (Attachment 2). Agencies were asked to answer questions regarding:

- Contact information (address and telephone)
- Counties Served
- Services Provided
- Location in regards to public transportation
- Languages spoken
- Hours of Operation
- If they presently have a waiting list for services

Internet searches were conducted in an attempt to locate agencies that did not have working telephone numbers or that did not respond to contact attempts. In the event that an agency was unreachable after several attempts and could not be located on the internet, the agency was deleted from the directory. In the two urban counties (Hillsborough and Pinellas) there are on-line resource directories that were accessed for initial information that was then confirmed and updated when possible.

In Pinellas County, an on-line service was available (www.211pinellas.org) and provided a wealth of information on each service. A link to Hernando County services and information in multiple languages was also provided on this web site. This information included:

- Contact information
- Service description
- Hours of operation
- Eligibility requirements
- Fees charged
- Minimum sliding scale fee
- Intake procedure
- Languages spoken
- Area served
- Handicap accessibility
- Access to public transportation

Hillsborough County offered resource information through an online service called Community Link. This link can be accessed through the Hillsborough County government home page (www.hillsboroughcounty.org) and provided information on social, health and government services. Information was provided in English and Spanish, as well as other languages, by selecting the preferred link. The information included:

- Contact information

- Hours of operation
- ADA accessibility
- Transportation available (public or agency provided)
- Other related service links

Table 1 provides a summary of the number of providers identified for each service by county. Table 2 provides a list of service providers by county. The list of providers is not to be interpreted as exhaustive. Focus was primarily on providers of services to those with HIV/AIDS as a primary target population. The rural counties were able to identify many small social services agencies that provided services such as food and financial assistance. There may be a vast number of other providers of services, particularly for specialty care, rehabilitation, and housing provision that have not been included due to time and space constraints, or lack of knowledge regarding services provided to People Living with HIV/AIDS (PWLHA). In the event that an agency had multiple locations, a primary address was included in the directory and a notation was made that other locations exist. Agencies that responded to requests for service availability and accessibility information are contained in Table 3.

III. RESULTS

The number of providers identified by county is as follows:

- | | |
|----------------|----|
| • Hardee | 17 |
| • Hernando | 29 |
| • Highlands | 19 |
| • Hillsborough | 50 |
| • Manatee | 24 |
| • Pasco | 26 |
| • Pinellas | 62 |
| • Polk | 28 |

The rural counties generally have minimal to non-existent public transportation. The large land area and low population densities of many of these counties make travel to service providers problematic for some clients. The urban counties have bus service, but depending upon where a client lives, it can take several hours to reach a service provider located along a bus line, and crossing county lines for services not readily available in the county of residence can also be problematic.

All counties had at least some services that were available in other languages, primarily Spanish, and all providers can access the state TDD assistance for the speaking and hearing impaired. Creole was available for some services in areas with concentrations of Haitian populations.

Waiting lists were not indicated for most services; however public housing across all counties indicated waiting lists. The lack of a waiting list should not

necessarily be interpreted to mean a service is always available. Some providers simply do not maintain waiting lists, and access to a service may be dependent upon having an acceptable payer source, or in the case of inpatient substance abuse treatment, an available bed. Several providers require an appointment to access services; these appointments may take days, weeks, or, in rare cases, longer to obtain.

Most areas have some services provided after traditional hours. Services most likely to have non-traditional hours include ambulatory/outpatient care, case management, psychosocial support services, substance abuse services, and food banks. Services less likely to have non-traditional hours include dental and emergency financial assistance.

No agencies reported providing Linguistic Services, although these services are likely to be present in several counties in the service area but may not cover all languages needed or be available at all times.

Table 1: Number of Providers by Service by County

Service	Hardee County	Hernando County	Highlands County	Hillsborough County	Manatee County	Pasco County	Pinellas County	Polk County
Ambulatory Medical Care	5	5	5	9	5	7	8	8
AIDS Drug Assistance Program	1	1	1	1	1	1	1	1
AIDS Pharmaceutical Assistance	2	2	2	4	3	2	6	3
Case Management (Medical)	2	1	1	4	1	2	3	1
Case Management (Non-Medical)	3	2	2	5	3	3	9	4
Child Care Services	1	1	1	1	1	1	3	1
Early Intervention Services	3	2	2	3	3	5	8	3
Emergency Financial Assistance	1	2	0	8	2	2	8	2
Food Bank/ Home Delivered Meals	4	8	3	20	5	6	19	5
Health Education/ Risk Reduction	6	5	4	8	6	5	7	5
Health Insurance Premium & Cost Sharing Assistance	2	2	2	2	2	2	2	2
Home Health Care	2	3	3	3	3	5	6	4
Home and Community-based Health Services	1	2	2	3	2	5	6	3
Hospice Services	3	3	3	3	3	3	3	4
Housing Services	2	2	1	5	2	1	5	2
Legal Services	1	1	1	1	2	1	3	1
Linguistics Services	0	0	0	0	0	0	0	0
Medical Nutrition Therapy	3	3	3	5	4	3	9	3
Medical Transportation Services	2	4	2	5	3	4	8	3
Mental Health Services	4	7	5	14	4	9	11	7
Oral Health Care	4	2	3	5	3	3	6	4
Outreach Services	0	0	0	3	1	0	4	1
Permanency Planning	1	1	1	1	2	1	2	2
Psychosocial Support Services	1	5	2	12	5	6	13	3
Referral Services	2	1	1	4	3	1	6	2
Rehabilitation Services	2	2	2	3	2	2	5	2
Respite Care	2	4	2	4	2	2	3	2
Substance Abuse (outpatient)	3	3	2	8	2	3	5	1
Substance Abuse (residential)	4	3	3	5	4	4	3	4
Treatment Adherence Counseling	1	1	1	4	2	2	8	2

Table 2: Service Providers- Hardee County

Service	Calvary Church	Central Florida Health Care	Dept. of Children & Families	Florida Kid Care	Florida Rural Legal Services	Food with Care	Hardee Co. Health Dept.	Hardee Help Center	Health Councils, Inc.
Ambulatory Medical Care		X					X		
AIDS Drug Assistance Program							X		
AIDS Pharmaceutical Assistance									
Case Management (Medical)							X		
Case Management (Non-Medical)			X						
Child Care Services			X						
Early Intervention Services		X					X		
Emergency Financial Assistance								X	
Food Bank/ Home Delivered Meals	X					X	X	X	
Health Education/ Risk Reduction		X					X		
Health Insurance Premium & Cost Sharing Assistance				X					X
Home Health Care									
Home and Community-based Health Services									
Hospice Services									
Housing Services								X	
Legal Services					X				
Linguistics Services									
Medical Nutrition Therapy							X		
Medical Transportation Services									
Mental Health Services									
Oral Health Care		X					X		
Outreach Services									
Permanency Planning			X						
Psychosocial Support Services									
Referral Services							X	X	
Rehabilitation Services									
Respite Care									
Substance Abuse (outpatient)									
Substance Abuse (residential)									
Treatment Adherence Counseling									

Table 2: Service Providers- Hardee County

Service	Hillsborough Health Dept.	Life Path Hospice	Peace River Center	Polk Co. Health Department	Positive Healthcare	Tri-Co. Human Services	U.S. Bay Pines VA Healthcare System	U.S. James A. Haley Veterans' Hospital
Ambulatory Medical Care				X			X	X
AIDS Drug Assistance Program								
AIDS Pharmaceutical Assistance	X				X			
Case Management (Medical)				X				
Case Management (Non-Medical)			X		X			
Child Care Services								
Early Intervention Services					X			
Emergency Financial Assistance								
Food Bank/ Home Delivered Meals								
Health Education/ Risk Reduction			X		X		X	X
Health Insurance Premium & Cost Sharing Assistance								
Home Health Care							X	X
Home and Community-based Health Services					X			
Hospice Services		X					X	X
Housing Services				X				
Legal Services								
Linguistics Services								
Medical Nutrition Therapy							X	X
Medical Transportation Services							X	X
Mental Health Services			X			X	X	X
Oral Health Care	X			X				
Outreach Services								
Permanency Planning								
Psychosocial Support Services						X		
Referral Services								
Rehabilitation Services							X	X
Respite Care							X	X
Substance Abuse (outpatient)			X			X		
Substance Abuse (residential)			X			X	X	X
Treatment Adherence Counseling					X			

Table 2: Service Providers- Hernando County

Service	Brookville Housing Authority	Calvary Church of the Nazarene	Catholic Charities Diocese of St. Petersburg	Community Legal Services	Creative Change	Dawn Center of Hernando	Dayspring Presbyterian Church
Ambulatory Medical Care							
AIDS Drug Assistance Program							
AIDS Pharmaceutical Assistance							
Case Management (Medical)							
Case Management (Non-Medical)							
Child Care Services							
Early Intervention Services							
Emergency Financial Assistance							
Food Bank/ Home Delivered Meals		X					X
Health Education/ Risk Reduction							
Health Insurance Premium & Cost Sharing Assistance							
Home Health Care							
Home and Community-based Health Services							
Hospice Services							
Housing Services	X						
Legal Services				X			
Linguistics Services							
Medical Nutrition Therapy							
Medical Transportation Services							
Mental Health Services			X		X		
Oral Health Care							
Outreach Services							
Permanency Planning							
Psychosocial Support Services					X	X	
Referral Services							
Rehabilitation Services							
Respite Care			X				
Substance Abuse (outpatient)					X		
Substance Abuse (residential)							
Treatment Adherence Counseling							

Table 2: Service Providers- Hernando County

Service	Dept. of Children & Families	First Baptist Church of Brooksville	First United Methodist Church	Florida Kid Care	Food with Care	Growing Counseling Center	Harbor Behavioral Health	Health Councils, Inc.
Ambulatory Medical Care								
AIDS Drug Assistance Program								
AIDS Pharmaceutical Assistance								
Case Management (Medical)								
Case Management (Non-Medical)	X							
Child Care Services	X							
Early Intervention Services								
Emergency Financial Assistance								
Food Bank/ Home Delivered Meals		X	X		X			
Health Education/ Risk Reduction							X	
Health Insurance Premium & Cost Sharing Assistance				X				X
Home Health Care								
Home and Community-based Health Services								
Hospice Services								
Housing Services								
Legal Services								
Linguistics Services								
Medical Nutrition Therapy								
Medical Transportation Services								
Mental Health Services						X	X	
Oral Health Care								
Outreach Services								
Permanency Planning	X							
Psychosocial Support Services						X	X	
Referral Services								
Rehabilitation Services								
Respite Care								
Substance Abuse (outpatient)						X	X	
Substance Abuse (residential)							X	
Treatment Adherence Counseling								

Table 2: Service Providers- Hernando County

Service	Hernando Co. Health Dept.	Hernando Co. Housing Auth.	Hillsborough Health Dept.	HPH Hospice	Mid FL Community	Pasco County Health Dept.	Positive Healthcare
Ambulatory Medical Care	X		X				
AIDS Drug Assistance Program	X						
AIDS Pharmaceutical Assistance			X				X
Case Management (Medical)							
Case Management (Non-Medical)							X
Child Care Services							
Early Intervention Services	X						X
Emergency Financial Assistance					X		
Food Bank/ Home Delivered Meals							
Health Education/ Risk Reduction	X						X
Health Insurance Premium & Cost Sharing Assistance							
Home Health Care							
Home and Community-based Health Services							X
Hospice Services				X			
Housing Services		X					
Legal Services							
Linguistics Services							
Medical Nutrition Therapy	X						
Medical Transportation Services					X	X	
Mental Health Services							
Oral Health Care	X		X				
Outreach Services							
Permanency Planning							
Psychosocial Support Services	X						
Referral Services	X						
Rehabilitation Services							
Respite Care							
Substance Abuse (outpatient)							
Substance Abuse (residential)							
Treatment Adherence Counseling							X

Table 2: Service Providers- Hernando County

Service	St. Joseph's Tampa Care	SHARE-Mariner United Methodist	Salvation Army	United Cerebral Palsy of Tampa Bay	U.S. Bay Pines VA Healthcare System	U.S. James A. Haley Veterans Hospital	Visiting Nursing Association
Ambulatory Medical Care	X				X	X	
AIDS Drug Assistance Program							
AIDS Pharmaceutical Assistance							
Case Management (Medical)							
Case Management (Non-Medical)							
Child Care Services							
Early Intervention Services							
Emergency Financial Assistance			X				
Food Bank/ Home Delivered Meals	X	X	X				
Health Education/ Risk Reduction					X	X	
Health Insurance Premium & Cost Sharing Assistance							
Home Health Care					X	X	X
Home and Community-based Health Services							X
Hospice Services					X	X	
Housing Services							
Legal Services							
Linguistics Services							
Medical Nutrition Therapy					X	X	
Medical Transportation Services					X	X	
Mental Health Services	X				X	X	
Oral Health Care							
Outreach Services							
Permanency Planning							
Psychosocial Support Services							
Referral Services							
Rehabilitation Services					X	X	
Respite Care				X	X	X	
Substance Abuse (outpatient)							
Substance Abuse (residential)					X	X	
Treatment Adherence Counseling							

Table 2: Service Providers- Highlands County

Service	Central Florida Health Care	Church of the Nazarene in Sebring	Dept. of Children & Families	Florida Kid Care	Florida Rural Legal Services	Food with Care	Health Councils, Inc.
Ambulatory Medical Care	X						
AIDS Drug Assistance Program							
AIDS Pharmaceutical Assistance							
Case Management (Medical)							
Case Management (Non-Medical)			X				
Child Care Services			X				
Early Intervention Services	X						
Emergency Financial Assistance							
Food Bank/ Home Delivered Meals		X				X	
Health Education/ Risk Reduction							
Health Insurance Premium & Cost Sharing Assistance				X			X
Home Health Care							
Home and Community-based Health Services							
Hospice Services							
Housing Services							
Legal Services					X		
Linguistics Services							
Medical Nutrition Therapy							
Medical Transportation Services							
Mental Health Services							
Oral Health Care	X						
Outreach Services							
Permanency Planning			X				
Psychosocial Support Services							
Referral Services							
Rehabilitation Services							
Respite Care							
Substance Abuse (outpatient)							
Substance Abuse (residential)							
Treatment Adherence Counseling							

Table 2: Service Providers- Highlands County

Service	Highlands Co. Health Dept.	Hillsborough Health Dept.	Life Path Hospice	Marge Brewster Center for Behavioral Health	Peace River Center	Positive Healthcare	Public Housing Authority
Ambulatory Medical Care	X	X					
AIDS Drug Assistance Program	X						
AIDS Pharmaceutical Assistance		X				X	
Case Management (Medical)	X						
Case Management (Non-Medical)						X	
Child Care Services							
Early Intervention Services	X						
Emergency Financial Assistance							
Food Bank/ Home Delivered Meals							
Health Education/ Risk Reduction	X					X	
Health Insurance Premium & Cost Sharing Assistance							
Home Health Care							
Home and Community-based Health Services						X	
Hospice Services			X				
Housing Services							X
Legal Services							
Linguistics Services							
Medical Nutrition Therapy	X						
Medical Transportation Services							
Mental Health Services				X	X		
Oral Health Care	X	X					
Outreach Services							
Permanency Planning							
Psychosocial Support Services					X		
Referral Services	X						
Rehabilitation Services							
Respite Care							
Substance Abuse (outpatient)					X		
Substance Abuse (residential)							
Treatment Adherence Counseling						X	

Table 2: Service Providers- Highlands County

Service	Salvation Army of Highlands Co.	Tri-Co. Human Services	U.S. Bay Pines VA Healthcare System	U.S. James A. Haley Veterans' Hospital	Visiting Nursing Association
Ambulatory Medical Care			X	X	
AIDS Drug Assistance Program					
AIDS Pharmaceutical Assistance					
Case Management (Medical)					
Case Management (Non-Medical)					
Child Care Services					
Early Intervention Services					
Emergency Financial Assistance					
Food Bank/ Home Delivered Meals	X				
Health Education/ Risk Reduction			X	X	
Health Insurance Premium & Cost Sharing Assistance					
Home Health Care			X	X	X
Home and Community-based Health Services					X
Hospice Services			X	X	
Housing Services					
Legal Services					
Linguistics Services					
Medical Nutrition Therapy			X	X	
Medical Transportation Services			X	X	
Mental Health Services		X	X	X	
Oral Health Care					
Outreach Services					
Permanency Planning					
Psychosocial Support Services		X			
Referral Services					
Rehabilitation Services			X	X	
Respite Care			X	X	
Substance Abuse (outpatient)		X			
Substance Abuse (residential)		X	X	X	
Treatment Adherence Counseling					

Table 2: Service Providers- Hillsborough County

Service	ACTS	Bayada Nurses	Bay Area Legal Services	Catholic Charities	Community Food Bank	Counseling Center of Plant City	Counseling Center of Tampa Bay	City of Tampa Housing Auth.	Crisis Center of Tampa Bay
Ambulatory Medical Care									
AIDS Drug Assistance Program									
AIDS Pharmaceutical Assistance									
Case Management (Medical)									
Case Management (Non-Medical)									X
Child Care Services									
Early Intervention Services									
Emergency Financial Assistance				X					X
Food Bank/ Home Delivered Meals					X				
Health Education/ Risk Reduction									
Health Insurance Premium & Cost Sharing Assistance									
Home Health Care		X							
Home and Community-based Health Services		X							
Hospice Services									
Housing Services				X				X	
Legal Services			X						
Linguistics Services									
Medical Nutrition Therapy									
Medical Transportation Services									
Mental Health Services						X	X		X
Oral Health Care									
Outreach Services									
Permanency Planning									
Psychosocial Support Services									
Referral Services									
Rehabilitation Services									
Respite Care									
Substance Abuse (outpatient)	X						X		
Substance Abuse (residential)									
Treatment Adherence Counseling									

Table 2: Service Providers- Hillsborough County

Service	DACCO	Dental Research Clinic	Dept. of Children & Families	Di's Imani	ECHO	Family Service Association of Greater Tampa	Florida Kid Care	Food with Care	Francis House	Health Councils
Ambulatory Medical Care										
AIDS Drug Assistance Program										
AIDS Pharmaceutical Assistance										X
Case Management (Medical)									X	
Case Management (Non-Medical)			X	X						
Child Care Services			X							
Early Intervention Services										
Emergency Financial Assistance					X					
Food Bank/ Home Delivered Meals	X				X			X		
Health Education/ Risk Reduction									X	
Health Insurance Premium & Cost Sharing Assistance							X			X
Home Health Care										
Home and Community-based Health Services										
Hospice Services										
Housing Services										
Legal Services										
Linguistics Services										
Medical Nutrition Therapy										
Medical Transportation Services										
Mental Health Services						X			X	
Oral Health Care		X								
Outreach Services										
Permanency Planning			X							
Psychosocial Support Services				X		X			X	
Referral Services										
Rehabilitation Services										
Respite Care									X	
Substance Abuse (outpatient)	X					X			X	
Substance Abuse (residential)	X									
Treatment Adherence Counseling										

Table 2: Service Providers- Hillsborough County

Service	Hillsborough Co. Health Dept.	Hillsborough Co. Transportation	Lee Davis Neighborhood Service Center	Lighthouse Gospel Mission	Life Path Hospice	Meals on Wheels	Mental Health Care, Inc.	Mercy House
Ambulatory Medical Care	X		X					
AIDS Drug Assistance Program	X							
AIDS Pharmaceutical Assistance	X							
Case Management (Medical)								
Case Management (Non-Medical)								
Child Care Services								
Early Intervention Services	X							
Emergency Financial Assistance			X					X
Food Bank/ Home Delivered Meals	X			X		X		
Health Education/ Risk Reduction	X							
Health Insurance Premium & Cost Sharing Assistance								
Home Health Care								
Home and Community-based Health Services								
Hospice Services					X			
Housing Services								X
Legal Services								
Linguistics Services								
Medical Nutrition Therapy	X							
Medical Transportation Services		X						
Mental Health Services							X	
Oral Health Care	X		X					
Outreach Services	X							
Permanency Planning								
Psychosocial Support Services							X	
Referral Services								
Rehabilitation Services								
Respite Care								
Substance Abuse (outpatient)				X				
Substance Abuse (residential)								
Treatment Adherence Counseling	X							

Table 2: Service Providers- Hillsborough County

Service	Metro Wellness and Community Centers	Metropolitan Ministries	Nativity Catholic Church	Northside Mental Health Center	North Tampa Community	Operation PAR	Phoenix House	Plant City Housing Authority
Ambulatory Medical Care					X			
AIDS Drug Assistance Program								
AIDS Pharmaceutical Assistance								
Case Management (Medical)	X							
Case Management (Non-Medical)	X							
Child Care Services								
Early Intervention Services	X							
Emergency Financial Assistance								
Food Bank/ Home Delivered Meals		X	X					
Health Education/ Risk Reduction	X							
Health Insurance Premium & Cost Sharing Assistance								
Home Health Care								
Home and Community-based Health Services	X							
Hospice Services								
Housing Services								X
Legal Services								
Linguistics Services								
Medical Nutrition Therapy								
Medical Transportation Services								
Mental Health Services	X			X	X			
Oral Health Care					X			
Outreach Services	X							
Permanency Planning								
Psychosocial Support Services	X					X	X	
Referral Services	X	X			X			
Rehabilitation Services								
Respite Care								
Substance Abuse (outpatient)						X	X	
Substance Abuse (residential)						X	X	
Treatment Adherence Counseling	X							

Table 2: Service Providers- Hillsborough County

Service	Positive Healthcare	Project CARE	Salvation Army	Share Florida	St. Anne Catholic Church	St. Joseph's Community Care	St. Joseph's Tampa Care Clinic	St. Vincent de Paul
Ambulatory Medical Care						X	X	
AIDS Drug Assistance Program								
AIDS Pharmaceutical Assistance	X							
Case Management (Medical)								
Case Management (Non-Medical)	X							
Child Care Services								
Early Intervention Services	X							
Emergency Financial Assistance			X			X		X
Food Bank/ Home Delivered Meals			X	X	X	X	X	X
Health Education/ Risk Reduction	X							
Health Insurance Premium & Cost Sharing Assistance								
Home Health Care								
Home and Community-based Health Services	X							
Hospice Services								
Housing Services								
Legal Services								
Linguistics Services								
Medical Nutrition Therapy							X	
Medical Transportation Services								
Mental Health Services							X	
Oral Health Care								
Outreach Services								
Permanency Planning								
Psychosocial Support Services		X					X	X
Referral Services								
Rehabilitation Services								
Respite Care								
Substance Abuse (outpatient)								
Substance Abuse (residential)								
Treatment Adherence Counseling	X							

Table 2: Service Providers- Hillsborough County

Service	Suncoast Community Health Center	Tampa Bay Dream Center	Tampa- Hillsborough Action Plan	Tandem Health Care of Brandon	U.S. Bay Pines VA Healthcare System	U.S. James A. Haley Veterans' Hospital	USF Dept. of Pediatrics
Ambulatory Medical Care	X				X	X	X
AIDS Drug Assistance Program							
AIDS Pharmaceutical Assistance	X						
Case Management (Medical)			X				X
Case Management (Non-Medical)							
Child Care Services							
Early Intervention Services							
Emergency Financial Assistance							
Food Bank/ Home Delivered Meals		X					
Health Education/ Risk Reduction			X		X	X	X
Health Insurance Premium & Cost Sharing Assistance							
Home Health Care					X	X	
Home and Community-based Health Services							
Hospice Services					X	X	
Housing Services			X				
Legal Services							
Linguistics Services							
Medical Nutrition Therapy					X	X	X
Medical Transportation Services	X				X	X	X
Mental Health Services	X				X	X	X
Oral Health Care	X						
Outreach Services							X
Permanency Planning							
Psychosocial Support Services			X				X
Referral Services							X
Rehabilitation Services				X	X	X	
Respite Care				X	X	X	
Substance Abuse (outpatient)							
Substance Abuse (residential)					X	X	
Treatment Adherence Counseling							X

Table 2: Service Providers- Manatee County

Service	Bradenton Housing Authority	Dept. of Children & Families	Di's Imani	Florida Kid Care	Food Bank of Manatee	Food With Care	Gulf Coast Legal Services	Hillsborough Health Dept.
Ambulatory Medical Care								X
AIDS Drug Assistance Program								
AIDS Pharmaceutical Assistance								X
Case Management (Medical)								
Case Management (Non-Medical)		X	X					
Child Care Services		X						
Early Intervention Services								
Emergency Financial Assistance								
Food Bank/ Home Delivered Meals					X	X		
Health Education/ Risk Reduction								
Health Insurance Premium & Cost Sharing Assistance				X				
Home Health Care								
Home and Community-based Health Services								
Hospice Services								
Housing Services	X							
Legal Services							X	
Linguistics Services								
Medical Nutrition Therapy								
Medical Transportation Services								
Mental Health Services								
Oral Health Care								X
Outreach Services								
Permanency Planning		X						
Psychosocial Support Services			X					
Referral Services								
Rehabilitation Services								
Respite Care								
Substance Abuse (outpatient)								
Substance Abuse (residential)								
Treatment Adherence Counseling								

Table 2: Service Providers- Manatee County

Service	Health Councils, Inc.	Legal Aid of Manasota, Inc.	Manatee Co. Area Transit	Manatee Co. Health Dept.	Manatee Co. Housing Authority	Manatee Co. Rural Health Services, Inc.	Manatee Glens
Ambulatory Medical Care				X		X	
AIDS Drug Assistance Program				X			
AIDS Pharmaceutical Assistance						X	
Case Management (Medical)						X	
Case Management (Non-Medical)							
Child Care Services							
Early Intervention Services				X		X	
Emergency Financial Assistance							
Food Bank/ Home Delivered Meals							
Health Education/ Risk Reduction				X		X	X
Health Insurance Premium & Cost Sharing Assistance	X						
Home Health Care							
Home and Community-based Health Services							
Hospice Services							
Housing Services					X		
Legal Services		X					
Linguistics Services							
Medical Nutrition Therapy				X		X	
Medical Transportation Services			X				
Mental Health Services							X
Oral Health Care				X		X	
Outreach Services						X	
Permanency Planning							X
Psychosocial Support Services						X	X
Referral Services				X		X	X
Rehabilitation Services							
Respite Care							
Substance Abuse (outpatient)							X
Substance Abuse (residential)							X
Treatment Adherence Counseling						X	

Table 2: Service Providers- Manatee County

Service	Meals on Wheels Plus of Manatee	Operation PAR	Positive Healthcare	Salvation Army	Tidewell Hospice and Palliative Care	Trinity Charities, Inc.
Ambulatory Medical Care						
AIDS Drug Assistance Program						
AIDS Pharmaceutical Assistance			X			
Case Management (Medical)						
Case Management (Non-Medical)			X			
Child Care Services						
Early Intervention Services			X			
Emergency Financial Assistance				X		X
Food Bank/ Home Delivered Meals	X			X		X
Health Education/ Risk Reduction			X			
Health Insurance Premium & Cost Sharing Assistance						
Home Health Care						
Home and Community-based Health Services			X			
Hospice Services					X	
Housing Services						
Legal Services						
Linguistics Services						
Medical Nutrition Therapy						
Medical Transportation Services						
Mental Health Services		X				
Oral Health Care						
Outreach Services						
Permanency Planning						
Psychosocial Support Services		X				X
Referral Services						
Rehabilitation Services						
Respite Care						
Substance Abuse (outpatient)		X				
Substance Abuse (residential)		X				
Treatment Adherence Counseling			X			

Table 2: Service Providers- Manatee County

Service	U.S. Bay Pines VA Healthcare System	U.S. James A. Haley Veterans' Hospital	Visiting Nursing Association
Ambulatory Medical Care	X	X	
AIDS Drug Assistance Program			
AIDS Pharmaceutical Assistance			
Case Management (Medical)			
Case Management (Non-Medical)			
Child Care Services			
Early Intervention Services			
Emergency Financial Assistance			
Food Bank/ Home Delivered Meals			
Health Education/ Risk Reduction	X	X	
Health Insurance Premium & Cost Sharing Assistance			
Home Health Care	X	X	X
Home and Community-based Health Services			X
Hospice Services	X	X	
Housing Services			
Legal Services			
Linguistics Services			
Medical Nutrition Therapy	X	X	
Medical Transportation Services	X	X	
Mental Health Services	X	X	
Oral Health Care			
Outreach Services			
Permanency Planning			
Psychosocial Support Services			
Referral Services			
Rehabilitation Services	X	X	
Respite Care	X	X	
Substance Abuse (outpatient)			
Substance Abuse (residential)	X	X	
Treatment Adherence Counseling			

Table 2: Service Providers- Pasco County

Service	Bay Area Legal Services	Bayada Nurses	Calvary Church of the Nazarene	Catholic Charities Diocese of St. Petersburg	Dept. of Children & Families	Florida Kid Care	Food with Care	Growing Center Counseling
Ambulatory Medical Care								
AIDS Drug Assistance Program								
AIDS Pharmaceutical Assistance								
Case Management (Medical)								
Case Management (Non-Medical)					X			
Child Care Services					X			
Early Intervention Services								
Emergency Financial Assistance								
Food Bank/ Home Delivered Meals			X				X	
Health Education/ Risk Reduction								
Health Insurance Premium & Cost Sharing Assistance						X		
Home Health Care		X						
Home and Community-based Health Services		X						
Hospice Services								
Housing Services								
Legal Services	X							
Linguistics Services								
Medical Nutrition Therapy								
Medical Transportation Services								
Mental Health Services				X				X
Oral Health Care								
Outreach Services								
Permanency Planning					X			
Psychosocial Support Services				X				
Referral Services								
Rehabilitation Services								
Respite Care								
Substance Abuse (outpatient)								X
Substance Abuse (residential)								
Treatment Adherence Counseling								

Table 2: Service Providers- Pasco County

Service	Good Samaritan Free Clinic	Harbor Behavioral Health Health Councils, Inc.	Hillsborough Health Dept.	HPH Hospice	Home Health Works, Inc.	Metro Wellness and Community Centers	Mid Florida Community Services
Ambulatory Medical Care	X		X				
AIDS Drug Assistance Program							
AIDS Pharmaceutical Assistance			X				
Case Management (Medical)						X	
Case Management (Non-Medical)						X	
Child Care Services							
Early Intervention Services			X			X	
Emergency Financial Assistance							X
Food Bank/ Home Delivered Meals			X			X	X
Health Education/ Risk Reduction						X	
Health Insurance Premium & Cost Sharing Assistance			X				
Home Health Care					X		
Home and Community-based Health Services					X	X	
Hospice Services				X			
Housing Services							
Legal Services							
Linguistics Services							
Medical Nutrition Therapy							
Medical Transportation Services							X
Mental Health Services		X				X	
Oral Health Care	X		X				
Outreach Services							
Permanency Planning							
Psychosocial Support Services	X	X					
Referral Services						X	
Rehabilitation Services							
Respite Care							
Substance Abuse (outpatient)		X					
Substance Abuse (residential)		X					
Treatment Adherence Counseling						X	

Table 2: Service Providers- Pasco County

Service	Operation PAR	Pasco Co. Health Dept.	Pasco Public Housing Authority	Positive Healthcare	Salvation Army	Spirit of Life Metropolitan Community Church
Ambulatory Medical Care		X				
AIDS Drug Assistance Program		X				
AIDS Pharmaceutical Assistance				X		
Case Management (Medical)		X				
Case Management (Non-Medical)				X		
Child Care Services						
Early Intervention Services		X		X		X
Emergency Financial Assistance					X	
Food Bank/ Home Delivered Meals					X	
Health Education/ Risk Reduction		X		X		
Health Insurance Premium & Cost Sharing Assistance						
Home Health Care						
Home and Community-based Health Services				X		
Hospice Services						
Housing Services			X			
Legal Services						
Linguistics Services						
Medical Nutrition Therapy		X				
Medical Transportation Services		X				
Mental Health Services	X	X				
Oral Health Care		X				
Outreach Services						
Permanency Planning						
Psychosocial Support Services	X	X				X
Referral Services						
Rehabilitation Services						
Respite Care						
Substance Abuse (outpatient)	X					
Substance Abuse (residential)	X					
Treatment Adherence Counseling				X		

Table 2: Service Providers- Pasco County

Service	St. Joseph's Hospital Tampa Care	U.S. Bay Pines VA Healthcare System	U.S. James A. Haley Veterans' Hospital	Visiting Nursing Association
Ambulatory Medical Care	X	X	X	
AIDS Drug Assistance Program				
AIDS Pharmaceutical Assistance				
Case Management (Medical)				
Case Management (Non-Medical)				
Child Care Services				
Early Intervention Services				
Emergency Financial Assistance				
Food Bank/ Home Delivered Meals				
Health Education/ Risk Reduction		X	X	
Health Insurance Premium & Cost Sharing Assistance				
Home Health Care		X	X	X
Home and Community-based Health Services				X
Hospice Services		X	X	
Housing Services				
Legal Services				
Linguistics Services				
Medical Nutrition Therapy		X	X	
Medical Transportation Services		X	X	
Mental Health Services	X	X	X	
Oral Health Care				
Outreach Services				
Permanency Planning				
Psychosocial Support Services				
Referral Services				
Rehabilitation Services		X	X	
Respite Care		X	X	
Substance Abuse (outpatient)				
Substance Abuse (residential)		X	X	
Treatment Adherence Counseling				

Table 2: Service Providers- Pinellas County

Service	AA- Pinellas- Central Office	Abundant Life Ministries	AIDS Service Association Pinellas (ASAP)	Bay Area Legal Services	Boley Center	Bayada Nurses	Catholic Charities Diocese of St. Petersburg
Ambulatory Medical Care							
AIDS Drug Assistance Program							
AIDS Pharmaceutical Assistance							
Case Management (Medical)			X				
Case Management (Non-Medical)					X		
Child Care Services							X
Early Intervention Services			X				
Emergency Financial Assistance			X		X		X
Food Bank/ Home Delivered Meals		X					
Health Education/ Risk Reduction			X				
Health Insurance Premium & Cost Sharing Assistance							
Home Health Care						X	
Home and Community-based Health Services						X	
Hospice Services							
Housing Services					X		X
Legal Services				X			
Linguistics Services							
Medical Nutrition Therapy							
Medical Transportation Services							
Mental Health Services					X		X
Oral Health Care							
Outreach Services			X				
Permanency Planning							X
Psychosocial Support Services	X		X		X		
Referral Services			X				
Rehabilitation Services							
Respite Care							
Substance Abuse (outpatient)							
Substance Abuse (residential)							
Treatment Adherence Counseling			X				

Table 2: Service Providers- Pinellas County

Service	Christ Church of Palm Harbor	Clearview United Methodist	Community Health Centers of Pinellas	Community Law Program	Community Service Foundation	Coordinated Childcare	Cypress Healthcare	Day Star Life Center
Ambulatory Medical Care			X					
AIDS Drug Assistance Program								
AIDS Pharmaceutical Assistance			X					X
Case Management (Medical)								
Case Management (Non-Medical)								
Child Care Services						X		
Early Intervention Services			X					
Emergency Financial Assistance								X
Food Bank/ Home Delivered Meals	X	X						X
Health Education/ Risk Reduction								
Health Insurance Premium & Cost Sharing Assistance								
Home Health Care								
Home and Community-based Health Services								
Hospice Services								
Housing Services					X			
Legal Services				X				
Linguistics Services								
Medical Nutrition Therapy			X					
Medical Transportation Services								X
Mental Health Services								
Oral Health Care			X					
Outreach Services								
Permanency Planning								
Psychosocial Support Services								
Referral Services								
Rehabilitation Services							X	
Respite Care							X	
Substance Abuse (outpatient)								
Substance Abuse (residential)								
Treatment Adherence Counseling								

Table 2: Service Providers- Pinellas County

Service	Dept. of Children & Families	Di's Imani, Inc.	Directions for Mental Health	Emergency Relief Food Pantry	FEAST, Inc.	Florida Kid Care	Food with Care	Good Samaritan Adherence Corp.	Good Samaritan Food Pantry
Ambulatory Medical Care									
AIDS Drug Assistance Program									
AIDS Pharmaceutical Assistance									
Case Management (Medical)									
Case Management (Non-Medical)	X	X	X						
Child Care Services	X								
Early Intervention Services								X	
Emergency Financial Assistance									
Food Bank/ Home Delivered Meals				X	X		X		X
Health Education/ Risk Reduction									
Health Insurance Premium & Cost Sharing Assistance						X			
Home Health Care									
Home and Community-based Health Services									
Hospice Services									
Housing Services									
Legal Services									
Linguistics Services									
Medical Nutrition Therapy									
Medical Transportation Services									
Mental Health Services			X						
Oral Health Care									
Outreach Services								X	
Permanency Planning	X								
Psychosocial Support Services		X	X					X	
Referral Services								X	
Rehabilitation Services									
Respite Care									
Substance Abuse (outpatient)			X						
Substance Abuse (residential)									
Treatment Adherence Counseling								X	

Table 2: Service Providers- Pinellas County

Service	Gulf Coast Legal Services	Health Councils, Inc.	Hillsborough Health Dept.	Home Health Works, Inc.	Meals on Wheels	METRO Wellness and Community	Morton Plant-Barrett Rehab.	Neighbory Care Network	Northside ETS Food Pantry
Ambulatory Medical Care			X						
AIDS Drug Assistance Program									
AIDS Pharmaceutical Assistance		X	X					X	
Case Management (Medical)						X			
Case Management (Non-Medical)						X			
Child Care Services									
Early Intervention Services						X			
Emergency Financial Assistance									
Food Bank/ Home Delivered Meals					X			X	X
Health Education/ Risk Reduction						X			
Health Insurance Premium & Cost Sharing Assistance		X							
Home Health Care				X				X	
Home and Community-based Health Services				X		X		X	
Hospice Services									
Housing Services									
Legal Services	X								
Linguistics Services									
Medical Nutrition Therapy								X	
Medical Transportation Services								X	
Mental Health Services						X			
Oral Health Care			X						
Outreach Services						X			
Permanency Planning									
Psychosocial Support Services						X			
Referral Services						X			
Rehabilitation Services							X		
Respite Care									
Substance Abuse (outpatient)						X			
Substance Abuse (residential)									
Treatment Adherence Counseling						X			

Table 2: Service Providers- Pinellas County

Service	Nurse Core	Operation Hope of Pinellas	Operation PAR	PEMHS, Inc.	PHS General & Medical Assistance	Pinellas Co. Health Dept.	Pinellas Opportunity Council
Ambulatory Medical Care						X	
AIDS Drug Assistance Program						X	
AIDS Pharmaceutical Assistance							
Case Management (Medical)							
Case Management (Non-Medical)		X					
Child Care Services							
Early Intervention Services						X	
Emergency Financial Assistance					X		X
Food Bank/ Home Delivered Meals		X					
Health Education/ Risk Reduction							
Health Insurance Premium & Cost Sharing Assistance							
Home Health Care	X						
Home and Community-based Health Services	X						
Hospice Services							
Housing Services							
Legal Services							
Linguistics Services							
Medical Nutrition Therapy							
Medical Transportation Services							
Mental Health Services			X	X			
Oral Health Care					X	X	
Outreach Services							
Permanency Planning							
Psychosocial Support Services			X				
Referral Services							
Rehabilitation Services	X						
Respite Care							
Substance Abuse (outpatient)			X				
Substance Abuse (residential)			X				
Treatment Adherence Counseling		X					

Table 2: Service Providers- Pinellas County

Service	Pinellas Co. Public Housing Authority	Pinellas Suncoast Transit Authority	Positive Healthcare	RCS Food Bank	Salvation Army	St. Anthony's Pinellas Care Clinic	St. Joseph's Hospital Tampa Care Clinic
Ambulatory Medical Care						X	X
AIDS Drug Assistance Program							
AIDS Pharmaceutical Assistance			X				
Case Management (Medical)							
Case Management (Non-Medical)			X				
Child Care Services							
Early Intervention Services			X				
Emergency Financial Assistance					X		
Food Bank/ Home Delivered Meals				X	X	X	
Health Education/ Risk Reduction			X			X	
Health Insurance Premium & Cost Sharing Assistance							
Home Health Care							
Home and Community-based Health Services			X				
Hospice Services							
Housing Services	X						
Legal Services							
Linguistics Services							
Medical Nutrition Therapy						X	
Medical Transportation Services		X				X	
Mental Health Services						X	
Oral Health Care							
Outreach Services							
Permanency Planning							
Psychosocial Support Services							
Referral Services							
Rehabilitation Services							
Respite Care							
Substance Abuse (outpatient)							
Substance Abuse (residential)							
Treatment Adherence Counseling			X				

Table 2: Service Providers- Pinellas County

Service	St. Pete College-Dental Clinic	St. Petersburg Free Clinic Food Bank	St. Vincent De Paul	Suncoast Center for Community Mental Health	Suncoast Hospice	Tarpon Springs Shepard Center	Transportation Disadvantaged Program
Ambulatory Medical Care							
AIDS Drug Assistance Program							
AIDS Pharmaceutical Assistance							
Case Management (Medical)							
Case Management (Non-Medical)			X	X			
Child Care Services							
Early Intervention Services							
Emergency Financial Assistance			X				
Food Bank/ Home Delivered Meals		X	X			X	
Health Education/ Risk Reduction							
Health Insurance Premium & Cost Sharing Assistance							
Home Health Care							
Home and Community-based Health Services							
Hospice Services					X		
Housing Services			X				
Legal Services							
Linguistics Services							
Medical Nutrition Therapy							
Medical Transportation Services			X				X
Mental Health Services			X	X			
Oral Health Care	X						
Outreach Services							
Permanency Planning							
Psychosocial Support Services			X	X			
Referral Services							
Rehabilitation Services							
Respite Care							
Substance Abuse (outpatient)				X			
Substance Abuse (residential)							
Treatment Adherence Counseling							

Table 2: Service Providers- Pinellas County

Service	U.S. Bay Pines VA Healthcare System	U.S. James A. Haley Veterans' Hospital	UF College of Dentistry	USF Dept. of Pediatrics	USF Health – Youth Education Services (YES)	Wesley United Methodist Church	WestCare Foundation
Ambulatory Medical Care	X	X		X			
AIDS Drug Assistance Program							
AIDS Pharmaceutical Assistance							
Case Management (Medical)							
Case Management (Non-Medical)							
Child Care Services							
Early Intervention Services					X		X
Emergency Financial Assistance							
Food Bank/ Home Delivered Meals						X	
Health Education/ Risk Reduction	X	X			X		
Health Insurance Premium & Cost Sharing Assistance							
Home Health Care	X	X					
Home and Community-based Health Services							
Hospice Services	X	X					
Housing Services							
Legal Services							
Linguistics Services							
Medical Nutrition Therapy	X	X		X			
Medical Transportation Services	X	X					
Mental Health Services	X	X					
Oral Health Care			X				
Outreach Services					X		
Permanency Planning							
Psychosocial Support Services				X		X	X
Referral Services				X	X		X
Rehabilitation Services	X	X					
Respite Care	X	X					
Substance Abuse (outpatient)							X
Substance Abuse (residential)	X	X					
Treatment Adherence Counseling				X	X		X

Table 2: Service Providers- Polk County

Service	Bayada Nurses	Central Florida Health Care	Counseling Center of Plant City	Crossroads Community Church	Dept. of Children & Families	Florida kid Care	Florida Rural Legal Services	Food with Care
Ambulatory Medical Care		X						
AIDS Drug Assistance Program								
AIDS Pharmaceutical Assistance								
Case Management (Medical)								
Case Management (Non-Medical)					X			
Child Care Services					X			
Early Intervention Services		X						
Emergency Financial Assistance								
Food Bank/ Home Delivered Meals				X				X
Health Education/ Risk Reduction								
Health Insurance Premium & Cost Sharing Assistance						X		
Home Health Care	X							
Home and Community-based Health Services	X							
Hospice Services								
Housing Services								
Legal Services							X	
Linguistics Services								
Medical Nutrition Therapy								
Medical Transportation Services								
Mental Health Services			X					
Oral Health Care		X						
Outreach Services								
Permanency Planning					X			
Psychosocial Support Services				X				
Referral Services								
Rehabilitation Services								
Respite Care								
Substance Abuse (outpatient)								
Substance Abuse (residential)								
Treatment Adherence Counseling								

Table 2: Service Providers- Polk County

Service	Good Samaritan Clinic	Good Shepherd Hospice	Hardee Co. Health Department	Health Councils, Inc.	Hillsborough Health Dept.	Lakeland Volunteers in Medicine	Life Path Hospice
Ambulatory Medical Care	X		X		X	X	
AIDS Drug Assistance Program							
AIDS Pharmaceutical Assistance				X	X		
Case Management (Medical)							
Case Management (Non-Medical)							
Child Care Services							
Early Intervention Services							
Emergency Financial Assistance						X	
Food Bank/ Home Delivered Meals							
Health Education/ Risk Reduction							
Health Insurance Premium & Cost Sharing Assistance				X			
Home Health Care							
Home and Community-based Health Services							
Hospice Services		X					X
Housing Services							
Legal Services							
Linguistics Services							
Medical Nutrition Therapy							
Medical Transportation Services						X	
Mental Health Services							
Oral Health Care			X		X		
Outreach Services							
Permanency Planning							
Psychosocial Support Services							
Referral Services							
Rehabilitation Services							
Respite Care							
Substance Abuse (outpatient)							
Substance Abuse (residential)							
Treatment Adherence Counseling							

Table 2: Service Providers- Polk County

Service	Lighthouse Gospel Mission	Peace River Center	Polk Co. Health Dept.	Positive Healthcare	Public Housing Authority	Salvation Army	Talbot House Ministries
Ambulatory Medical Care			X				
AIDS Drug Assistance Program			X				
AIDS Pharmaceutical Assistance				X			
Case Management (Medical)			X				
Case Management (Non-Medical)		X		X			
Child Care Services							
Early Intervention Services			X	X			
Emergency Financial Assistance						X	
Food Bank/ Home Delivered Meals	X					X	X
Health Education/ Risk Reduction		X	X	X			
Health Insurance Premium & Cost Sharing Assistance							
Home Health Care							
Home and Community-based Health Services				X			
Hospice Services							
Housing Services			X		X		
Legal Services							
Linguistics Services							
Medical Nutrition Therapy			X				
Medical Transportation Services							
Mental Health Services		X	X				
Oral Health Care			X				
Outreach Services			X				
Permanency Planning							
Psychosocial Support Services							X
Referral Services			X				
Rehabilitation Services							
Respite Care							
Substance Abuse (outpatient)							
Substance Abuse (residential)							X
Treatment Adherence Counseling			X	X			

Table 2: Service Providers- Polk County

Service	Tri-County Human Services	United Way of Central Florida	U.S. Bay Pines VA Healthcare System	U.S. James A. Haley Veterans' Hospital	Visiting Nursing Association	Winter Haven Hospital
Ambulatory Medical Care			X	X		
AIDS Drug Assistance Program						
AIDS Pharmaceutical Assistance						
Case Management (Medical)						
Case Management (Non-Medical)	X					
Child Care Services						
Early Intervention Services						
Emergency Financial Assistance						
Food Bank/ Home Delivered Meals						
Health Education/ Risk Reduction			X	X		
Health Insurance Premium & Cost Sharing Assistance						
Home Health Care			X	X	X	
Home and Community-based Health Services					X	
Hospice Services			X	X		
Housing Services						
Legal Services						
Linguistics Services						
Medical Nutrition Therapy			X	X		
Medical Transportation Services			X	X		
Mental Health Services	X		X	X		X
Oral Health Care						
Outreach Services						
Permanency Planning						
Psychosocial Support Services	X					
Referral Services		X				
Rehabilitation Services			X	X		
Respite Care			X	X		
Substance Abuse (outpatient)	X					
Substance Abuse (residential)	X		X	X		
Treatment Adherence Counseling						

**Table 3: Service Access and Availability
Hardee County**

Service Category	On Bus Line	Languages (other than English)	Waiting List	Hours
Ambulatory Medical Care – Hardee County				
Central Florida Health Care 950 County Road 17A West Avon Park, FL 33825-2164 (863) 452-3000 (Several Locations) www.cfhconline.org	Yes	Spanish	No	7:30am-5:30pm Mon.-Thurs. 7:30am-5pm Fri 7:30am-12pm Sat.
Hardee Co. Health Department 115 K.D. Revell Road Wauchula, Florida 33873 (863) 773-4161	No	Spanish ASL	No	Mon. – Fri. 7am-5:30pm
Polk Co. Health Department 1255 Brice Boulevard Bartow, FL 33830 (863) 519-8233 www.mypolkchd.org	Yes	Spanish Creole	No	7:30am-5pm Mon. - Fri.
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	24/7
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	24/7
AIDS Drug Assistance Program – Hardee County				
Hardee Co. Health Department 115 K.D. Revell Road Wauchula, Florida 33873 (863) 773-4161	No	Spanish ASL	No	Mon. – Fri. 7am-5:30pm
AIDS Pharmaceutical Assistance Program – Hardee County				
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8072 www.hillscountyhealth.org	Yes	Spanish Others	No	7:30am-5pm Mon. - Fri.
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	Mon. - Fri. 8am-6pm
Case Management (Medical) – Hardee County				
Hardee Co. Health Department	No	Spanish	No	Mon. – Fri.

Service Category	On Bus Line	Languages (other than English)	Waiting List	Hours
115 K.D. Revell Road Wauchula, Florida 33873 (863) 773-4161		ASL		7am-5:30pm
Polk Co. Health Department 1255 Brice Boulevard Bartow, FL 33830 (863) 519-8233 www.mypolkchd.org	Yes	Spanish Creole	No	7:30am-5pm Mon. - Fri.
Case Management (Non-Medical) – Hardee County				
Department of Children and Families 28077 Highway 27 South Dundee, FL 33844 (863) 619-4100 www.dcf.state.fl.us	Yes	Spanish	No	8am-5pm Mon. - Fri.
Peace River Center 213 E. Orange Street, Suite B Wauchula, FL (863) 773-3228 (863) 519-0575 www.peace-river.com	Yes	Spanish	No	Mon. – Thurs. 7:30am-5pm Friday 7:30am- 1:00pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	8:30am-5:30pm Mon. - Fri. Nurse on call 24/7
Child Care Services				
Department of Children and Families 28077 Highway 27 South Dundee, FL 33844 (863) 619-4100 www.dcf.state.fl.us	Yes	Spanish	No	8am-5pm Mon. - Fri.
Early Intervention Services – Hardee County				
Central Florida Health Care 950 County Road 17A West Avon Park, FL 33825-2164 (863) 452-3000 (Several Locations) www.cfhconline.org	Yes	Spanish	No	Mon.-Thurs. 7:30am-5:30pm Fri 7:30am-5pm Sat. 7:30am-12pm
Hardee Co. Health Department 115 K.D. Revell Road Wauchula, Florida 33873 (863) 773-4161	No	Spanish ASL	No	Mon. – Fri. 7am-5:30pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	Mon. - Fri. 8:30am-5:30pm Nurse on call 24/7
Emergency Financial Assistance – Hardee County				
Hardee Help Center 131 North 8 th Avenue	No	Spanish Creole	No	M,W,F 9am -12pm, 1pm-4pm

Service Category	On Bus Line	Languages (other than English)	Waiting List	Hours
P.O. Box 422 Wauchula, FL 33873 (863) 773-0034				Tues & Thurs. 9am-12pm
Food Bank/ Home Delivered Meals – Hardee County				
Calvary Church of the Nazarene 235 Cobblestone Dr. Spring Hill, FL 34606 (352) 683-0587	No	Spanish	No	Tues. 10am-12 pm
Food with Care 6995 Venture Circle Orlando, FL 32807 (727) 736-3057 (877) 578-9938 www.foodwithcare.com	N/A	Spanish	No	Mon. - Fri. 9am-5pm
Hardee Co. Health Department 115 K.D. Revell Road Wauchula, Florida 33873 (863) 773-4161	No	Spanish ASL	No	Mon. – Fri. 7am-5:30pm
Hardee Help Center 131 North 8 th Avenue P.O. Box 422 Wauchula, FL 33873 (863) 773-0034 www.hardeehelpcenter.org	No	Spanish Creole	No	M,W,F 9am -12pm, 1pm-4pm Tues & Thurs. 9am-12pm
Health Education/ Risk Reduction – Hardee County				
Central Florida Health Care 950 County Road 17A West Avon Park, FL 33825-2164 (863) 452-3000 (Several Locations) www.cfhconline.org	Yes	Spanish	No	Mon. – Thurs. 7:30am-5:30pm Fri 7:30am-5pm Sat. 7:30am-12pm
Hardee Co. Health Department 115 K.D. Revell Road Wauchula, Florida 33873 (863) 773-4161	No	Spanish ASL	No	Mon. – Fri. 7am-5:30pm
Peace River Center 213 E. Orange Street, Suite B Wauchula, FL (863) 773-3228 (863) 519-0575 www.peace-river.com	Yes	Spanish	No	Mon.-Thurs. 7:30am-5pm Fri. 7:30am- 1:00pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	Mon. - Fri. 8:30am-5:30pm Nurse on call 24/7
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am – 4:30pm

Service Category	On Bus Line	Languages (other than English)	Waiting List	Hours
www.baypines.va.gov (U.S. Veterans only)				
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am – 4:30pm
Health Insurance Premium and Cost Sharing Assistance – Hardee County				
Florida Kid Care (888)540-4437 www.floridakidcare.org		Spanish		Call
The Health Councils, Inc 9600 Koger Boulevard, Suite 221 St. Petersburg, FL 33702 (727) 217-7070 http://www.healthcouncils.org	N/A		No	Mon. - Fri. 830 am -5:30pm
Home Health Care – Hardee County				
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am – 4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am – 4:30pm
Home and Community-based Health Services – Hardee County				
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	Mon. - Fri. 8:30am-5:30pm Nurse on call 24/7
Hospice Services – Hardee County				
Life Path Hospice and Palliative Care 3010 West Azele Street Tampa, FL 33609 (813) 877-2200 (800) 209-2200		Spanish	No	24/7
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am – 4:30pm

Service Category	On Bus Line	Languages (other than English)	Waiting List	Hours
www.baypines.va.gov (U.S. Veterans only)				
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am – 4:30pm
Housing Services – Hardee County				
Hardee Help Center 131 N. 8 th Avenue Wauchula, Florida 33873 (863) 773-0034 (Several Locations) www.hardeehelpcenter.org	No	Spanish Creole	No	M, W, F (9a – 12p) (1p-4p) Tues, Thurs (9a – 12p)
Polk Co. Health Department 1255 Brice Boulevard Bartow, FL 33830 (863) 519-8233 www.mypolkchd.org	Yes	Spanish Creole	No	7:30am-5pm Mon. - Fri.
Legal Services – Hardee County				
Florida Rural Legal Services 963 East Memorial Boulevard Lakeland, FL 33801 (863) 688-7376	Yes	Spanish	No	Mon. - Fri. 8:30am -5pm
Medical Nutrition Therapy – Hardee County				
Hardee Co. Health Department 115 K.D. Revell Road Wauchula, Florida 33873 (863) 773-4161	No	Spanish ASL	No	Mon. – Fri. 7am-5:30pm
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am – 4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am – 4:30pm
Medical Transportation Services – Hardee County				
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am – 4:30pm

Service Category	On Bus Line	Languages (other than English)	Waiting List	Hours
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am – 4:30pm
Mental Health Services – Hardee County				
Peace River Center 213 E. Orange Street, Suite B Wauchula, FL (863) 773-3228 (863) 519-0575 www.peace-river.com	Yes	Spanish	No	Mon.-Thurs. 7:30am-5pm Fri. 7:30am- 1:00pm
Tri-County Human Services- Florida Center for Addiction and Dual Disorders 100 W. College Drive Avon Park, FL 33825 (863) 452-3858	No	Spanish	Yes	Mon. - Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am – 4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am – 4:30pm
Oral Health – Hardee County				
Central Florida Health Care 950 County Road 17A West Avon Park, FL 33825-2164 (863) 452-3000 (Several Locations) www.cfhconline.org	Yes	Spanish	No	Mon. - Thurs. 7:30am-5:30pm Fri. 7:30am-5pm Sat. 7:30am-12pm
Hardee Co. Health Department 115 K.D. Revell Road Wauchula, Florida 33873 (863) 773-4161	No	Spanish ASL	No	Mon. – Fri. 7am-5:30pm
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8072 www.hillscountyhealth.org	Yes	Spanish Others	No	Mon. - Fri. 7:30am-5pm
Polk Co. Health Department 1255 Brice Boulevard	Yes	Spanish Creole	No	7:30am-5pm Mon. - Fri.

Service Category	On Bus Line	Languages (other than English)	Waiting List	Hours
Bartow, FL 33830 (863) 519-8233 www.mypolkchd.org				
Permanency Planning– Hardee County				
Department of Children and Families 28077 Highway 27 South Dundee, FL 33844 (863) 619-4100 www.dcf.state.fl.us	Yes	Spanish	No	Fri.8am-5pm
Psychosocial Support Services – Hardee County				
Tri-County Human Services 202 South 9 th Avenue Wauchula, FL 33873 (863) 773-2226 www.tchsonline.com/	No	Spanish	No	Mon.-Thurs. 8am-5pm
Referral Services – Hardee County				
Hardee Co. Health Department 115 K.D. Revell Road Wauchula, Florida 33873 (863) 773-4161	No	Spanish ASL	No	Mon. – Fri. 7am-5:30pm
Hardee Help Center 131 N. 8 th Avenue Wauchula, Florida 33873 (863) 773-0034 (Several Locations) www.hardeehelpcenter.org	No	Spanish Creole	No	M, W, F (9a – 12p) (1p-4p) Tues, Thurs (9a – 12p)
Rehabilitation Services – Hardee County				
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am – 4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsboro ugh Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am – 4:30pm
Respite Care – Hardee County				
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am – 4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd.	Yes (in Hillsboro ugh Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am – 4:30pm

Service Category	On Bus Line	Languages (other than English)	Waiting List	Hours
Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)				
Substance Abuse Services (Outpatient) – Hardee County				
Peace River Center 213 E. Orange Street, Suite B Wauchula, FL (863) 773-3228 (863) 519-0575 www.peace-river.com	Yes	Spanish	No	Mon.-Thurs. 7:30am-5pm Fri. 7:30am- 1:00pm
Tri-County Human Services 202 South 9 th Avenue Wauchula, FL 33873 (863) 773-2226	No	Spanish	No	Mon.-Thurs. 8am-5pm
Tri-County Human Services- Sebring 5606 US Highway 27 North Sebring, FL 33870 (863) 385-2662	No	Spanish	Yes	Mon. - Fri. 8am-5pm
Substance Abuse Services (Residential) – Hardee County				
Peace River Center 213 E. Orange Street, Suite B Wauchula, FL (863) 773-3228 (863) 519-0575 www.peace-river.com	Yes	Spanish	No	Mon.-Thurs. 7:30am-5pm Fri. 7:30am- 1:00pm
Tri-County Human Services- Florida Center for Addiction & Dual Disorders 100 W. College Drive Avon Park, FL 33825 (863) 452-3858	No	Spanish	Yes	Mon. - Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am – 4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am – 4:30pm
Treatment Adherence Services – Hardee County				
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	Mon. - Fri. 8:30am-5:30pm Nurse on call 24/7

**Table 3: Service Access and Availability
Hernando County**

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
Ambulatory Medical Care – Hernando County				
Hernando Co. Health Department- Brooksville 300 South Main Street Brooksville, FL 34601 (352) 540-6800 (352) 279-3629 www.doh.state.fl.us/chdhernando	Yes		No	Mon. - Fri. 8am-5pm
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8064 www.hillscountyhealth.org	Yes	Spanish Others	No	Mon. - Fri. 7:30am-5pm
St. Joseph’s Tampa Care Clinic 4600 N. Habana Ave, Suite 15 Tampa, FL 33614 (813) 870-4760	Yes	Spanish	No	Mon.-Wed 8am-4:30pm Thurs 8am-7:30pm Fri. 8am-1pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-430pm
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-430pm
AIDS Drug Assistance Program – Hernando County				
Hernando Co. Health Department- Brooksville 300 South Main Street Brooksville, FL 34601 (352) 540-6800 (352) 279-3629 www.doh.state.fl.us/chdhernando	Yes		No	Mon. - Fri. 8am-5pm
AIDS Pharmaceutical Assistance – Hernando County				
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8072 www.hillscountyhealth.org	Yes	Spanish Others	No	Mon. - Fri. 7:30am-5pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849	N/A	Translators available	No	Mon. - Fri. 8:30am-5:30pm Nurse on call 24/7

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
(800) 832-0778 www.positivehealthcare.org				
Case Management (Medical) – Hernando County				
Hernando Co. Health Department 300 South Main Street Brooksville, FL 34601 (352) 754-4067 www.health.co.hernando.fl.us	Yes			Mon. - Fri. 8am-5pm
Case Management (Non-Medical) – Hernando County				
Department of Children and Families 28077 Highway 27 South Dundee, FL 33844 (863) 619-4100 www.dcf.state.fl.us	Yes	Spanish	No	Mon. - Fri. 8am-5pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	Mon. - Fri. 8:30am-5:30pm Nurse on call 24/7
Child Care Services – Hernando County				
Department of Children and Families 28077 Highway 27 South Dundee, FL 33844 (863) 619-4100 www.dcf.state.fl.us	Yes	Spanish	No	Mon. - Fri. 8am-5pm
Early Intervention Services – Hernando County				
Hernando Co. Health Department 300 South Main Street Brooksville, FL 34601 (352) 754-4067 www.health.co.hernando.fl.us	Yes			Mon. - Fri. 8am-5pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	Mon. - Fri. 8:30am-5:30pm Nurse on call 24/7
Emergency Financial Assistance – Hernando County				
Mid-Florida Community Services 820 Kennedy Boulevard Brooksville, FL 34601 (352) 796-1425 www.mfcs.us.com	No	Spanish ASL German Polish French	No	Mon. - Fri. 8am-5pm
The Salvation Army 15464 Cortez Boulevard Brooksville, FL 34613 (352) 796-1186	Yes		No	Mon. - Fri. 9am-3pm
Food Bank/ Home Delivered Meals – Hernando County				
Calvary Church of the Nazarene 235 Cobblestone Drive Spring Hill, FL 34606	No	Spanish	No	Tues. 10am-12pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
(352) 683- 0587 www.springhillcalvarynaz.org				
Dayspring Presbyterian Church 6000 Mariner Boulevard Spring Hill, FL 34609 (352) 686-9392 www.welcometospringhill.com	Yes		No	Mon & Fri 10am-1230pm
First Baptist Church of Brooksville Helping Hands Ministry Food Pantry 420 Howell Avenue Brooksville, FL 34601 (352) 796-6791 www.fbcbrooksville.org	Yes		No	Tues, Thurs, Fri 9am-12:30pm
First United Methodist Church of Springhill 9344 Spring Hill Drive Spring Hill, Florida 34608 (352) 683-2600 www.fumcsh.org	Yes		No	Wed. 9 am-3 pm
Food with Care 6995 Venture Circle Orlando, FL 32807 (727) 736-3057 (877) 578-9938 www.foodwithcare.com	N/A	Spanish	No	Mon. - Fri. 9am-5pm
St. Joseph's Tampa Care Clinic 4600 N. Habana Ave, Suite 15 Tampa, FL 33614 (813) 870-4760 (Nutritional Supplements)	Yes	Spanish	No	Mon.-Wed 8am-4:30pm Thurs 8am-7:30pm Fri. 8am-1pm
(SHARE) Mariner United Methodist Church 7079 Mariner Boulevard Spring Hill, FL 34609 (352) 596-0080 www.marinerumc.org	Yes		No	Please call.
The Salvation Army Food Pantry 15464 Cortez Boulevard Brooksville, FL 34613 (352) 796-1186	Yes		No	Mon. - Fri. 9am-3pm
Health Education/ Risk Reduction – Hernando County				
Harbor Behavioral Health 7074 Grover Brooksville, FL 34609 (352) 540-9355 www.baycare.org	Yes			Call
Hernando Co. Health Department- Brooksville 300 South Main Street Brooksville, FL 34601 (352) 754-4067 www.health.co.hernando.fl.us	Yes			Mon. - Fri. 8am-5pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	8:30am-5:30pm Mon. - Fri. Nurse on call 24/7
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-430pm
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-430pm
Health Insurance Premium and Cost Sharing Assistance – Hernando County				
Florida Kid Care (888)540-4437 www.floridakidcare.org		Spanish		Call
The Health Councils, Inc 9600 Koger Boulevard, Suite 221 St. Petersburg, FL 33702 (727) 217-7070 http://www.healthcouncils.org	N/A			7am-5:30pm Mon. - Fri.
Home Health Care – Hernando County				
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-430pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-430pm
Visiting Nurses Association 7020 Mariner Boulevard Spring Hill, FL 34609 (352) 592-9800 (800) 988-4862 www.vnaa.org	No		No	Mon. - Fri. 8am-5pm
Home and Community-based Health Services – Hernando County				
Positive Healthcare	N/A	Translators	No	Mon. - Fri.8:30am-

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org		available		5:30pm Nurse on call 24/7
Visiting Nurses Association 7020 Mariner Boulevard Spring Hill, FL 34609 (352) 592-9800 (800) 988-4862 www.vnaa.org	No		No	Mon. - Fri. 8am-5pm
Hospice Services – Hernando County				
HPH- Hospice 12107 Majestic Boulevard Hudson, FL 34667 (800) 486-8786 (Other locations) www.hph-hospice.org	No		No	24/7
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-430pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-430pm
Housing Services – Hernando County				
Brooksville Housing Authority 800 Continental Drive Brooksville, FL 34601 (352) 796-6547 www.ci.brooksville.fl.us	No	Spanish	Yes	Mon. – Fri. 8am-12pm 1pm-5pm
Hernando County Housing Authority 1661 Blaise Drive Brooksville, FL 34601 www.co.hernando.fl.us/housing	Yes	Spanish	Yes	Mon. - Fri. 8am-5pm
Legal Services – Hernando County				
Community Legal Services of Mid Florida, Inc 51 West Fort Dade Avenue Brooksville, FL 34601 (352) 796-7238 www.clsmf.org	No	Spanish	No	Mon. - Fri. 8:30am-5pm
Medical Nutrition Therapy – Hernando County				
Hernando Co. Health Department- Brooksville	Yes			Mon. - Fri. 8am-5pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
300 South Main Street Brooksville, FL 34601 (352) 754-4067 www.health.co.hernando.fl.us				
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-430pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-430pm
Medical Transportation Services – Hernando County				
Mid-Florida Community Services 820 Kennedy Boulevard Brooksville, FL 34601 (352) 796-1425 www.mfcs.us.com	No	Spanish ASL German Polish French	No	Mon. - Fri. 8am-5pm
Pasco Co. Health Department 10841 Little Road New Port Richey, FL 34669 (727) 869-3900 (Other locations) www.doh.state.fl.us/chdpasco/	Yes		No	Mon. - Fri. 7am-6pm Call for more info.
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-430pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-430pm
Mental Health Services – Hernando County				
Catholic Charities Diocese of St. Petersburg (headquarters) 1213 16 th Street North St. Petersburg, FL 33705 www.ccdosp.org (727) 893-1313	No	Spanish	No	Mon. – Fri. 8am – 5pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
Creative Change, Inc. 5331 Commerce Way, Suite 212 Spring Hill, FL 34606 (352) 597-0969	Yes			Call
Growing Counseling Center 275 West Jefferson Street Brooksville, FL 34601 (352) 544-5833	Yes		No	Mon. -Thurs 10am-7pm
Harbor Behavioral Health 7074 Grover Brooksville, FL 34609 (352) 540-9355 www.baycare.org	Yes			Call
St. Joseph's Hospital, Inc. Tampa Care Clinic 4600 N. Habana Ave, Suite 15 Tampa, FL 33614 (813) 870-4760	Yes	Spanish	No	Mon.-Wed 8am-4:30pm Thurs 8am-7:30pm Fri. 8am-1pm
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Oral Health – Hernando County				
Hernando Co. Health Department- Spring Hill 7455 Forest Oaks Blvd Spring Hill, FL 34606 352-540-6800 www.doh.state.fl.us/chdhernando	Yes			Mon.-Thurs. 7:30am-5pm Fri. 7:30am- 11:30am
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8064 www.hillscountyhealth.org	Yes	Spanish Others	No	Mon. - Fri. 8am-4pm
Permanency Planning – Hernando County				
Department of Children and Families 28077 Highway 27 South Dundee, FL 33844 (863) 619-4100 www.dcf.state.fl.us	Yes	Spanish	No	Mon. - Fri. 8am-5pm
Psychosocial Support Services – Hernando County				
Creative Change, Inc.	Yes			Call

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
5331 Commerce Way, Suite 212 Spring Hill, FL 34606 (352) 597-0969				
Dawn Center of Hernando P.O. Box 6179 Spring Hill, FL 34611 (352) 799-0348 www.dawncenter.org	N/A	Spanish	No	24/7
Growing Counseling Center 275 West Jefferson Street Brooksville, FL 34601 (352) 544-5833	Yes		No	Mon.-Thurs. 10am-7pm
Harbor Behavioral Health 7074 Grover Brooksville, FL 34609 (352) 540-9355 www.baycare.org	Yes			Call
Hernando Co. Health Department 300 South Main Street Brooksville, FL 34601 (352) 540-6800 (352) 279-3629 www.doh.state.fl.us/chdhernando	Yes		No	Mon. - Fri. 8am-5pm
Referral Services – Hernando County				
Hernando Co. Health Department 300 South Main Street Brooksville, FL 34601 (352) 540-6800 (352) 279-3629 www.doh.state.fl.us/chdhernando	Yes			Mon. - Fri. 8am-5pm
Rehabilitation Services – Hernando County				
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Respite Care – Hernando County				
Catholic Charities Diocese of St. Petersburg (headquarters) 1213 16 th Street North St. Petersburg, FL 33705 www.ccdosp.org (727) 893-1313	No	Spanish	No	Mon. – Fri. 8am – 5pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
United Cerebral Palsy of Tampa Bay 215 Howell Avenue Brooksville, FL 34601 www.achievetampabay.org	Yes	Spanish	No	Mon. – Fri. 7:30am – 6pm
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Substance Abuse Services (Outpatient) – Hernando County				
Creative Change, Inc. 5331 Commerce Way, Suite 212 Spring Hill, FL 34606 (352) 597-0969	Yes			Call
Growing Counseling Center 275 West Jefferson Street Brooksville, FL 34601 (352) 544-5833	Yes		No	Mon-Thurs. 10am-7pm
Harbor Behavioral Health 7074 Grover Brooksville, FL 34609 (352) 540-9355 www.baycare.org	Yes			Call
Substance Abuse Services (Residential) – Hernando County				
Harbor Behavioral Health 7074 Grover Brooksville, FL 34609 (352) 540-9355 www.baycare.org	Yes			Call
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
Treatment Adherence – Hernando County				
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	8:30am-5:30pm Mon. - Fri. Nurse on call 24/7

**Table 3: Service Access and Availability
Highlands County**

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
Ambulatory Medical Care – Highlands County				
Central Florida Health Care 950 County Road 17A Avon Park, FL (863) 452-3000 www.cfhconline.org	No	Spanish	No	Mon.-Thurs. 7:30am-5:30pm Fri. 7:30am-5pm Sat. 7:30am-12pm
Highlands Co. Health Department 7205 S. George Blvd Sebring, FL 33875 (863) 382-7131 www.healthyhighlands.com	No	Spanish	No	Mon.-Thurs. 8am-5pm Fri. 8am-12pm
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8064 www.hillscountyhealth.org	Yes	Spanish Others	No	Mon. - Fri. 7:30am-5pm
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
AIDS Drug Assistance Program – Highlands County				
Highlands Co. Health Department 7205 S. George Blvd Sebring, FL 33872 (863) 386-6040 www.healthyhighlands.com	No	Spanish	No	Mon.-Thurs. 8am-5pm Friday 8am-12pm
AIDS Pharmaceutical Assistance – Highlands County				
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8072 www.hillscountyhealth.org	Yes	Spanish Others	No	Mon. - Fri. 7:30am-5pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	Mon. - Fri. 8:30am-5:30pm Nurse on call 24/7

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
Case Management (Medical) – Highlands County				
Highlands Co. Health Department 7205 S. George Blvd Sebring, FL 33875 (863) 382-7131 www.healthyhighlands.com	No	Spanish	No	Mon.-Thurs. 8am-5pm Fri. 8am-12pm
Case Management (Non-Medical) – Highlands County				
Department of Children and Families 3276 US Highway 27 South Sebring, FL 33870 (863) 314-5930 www.dcf.state.fl.us	Yes	Spanish	No	Mon. - Fri. 8am-5pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	Mon. - Fri. 8:30am-5:30pm Nurse on call 24/7
Child Care Services – Highlands County				
Department of Children and Families 3276 US Highway 27 South Sebring, FL 33870 (863) 314-5930 www.dcf.state.fl.us	No	Spanish	No	Mon. - Fri. 8am-5pm
Early Intervention Services – Highlands County				
Central Florida Health Care 950 County Road 17A Avon Park, FL (863) 452-3000 www.cfhconline.org	No	Spanish	No	Mon. Thurs. 7:30am-5:30pm Fri. 7:30am-5pm Sat. 7:30am-12pm
Highlands Co. Health Department 7205 S. George Blvd Sebring, FL 33872 (863) 386-6040 www.healthyhighlands.com	No	Spanish	No	Mon. - Thurs. 8am-5pm Friday 8am-12pm
Food Bank/ Home Delivered Meals – Highlands County				
Church of Nazarene in Sebring Food Pantry 420 South Pine Street Sebring, Florida 33870 (863) 385-0400 www.sebringnazarene.com	No		No	Tues. & Thurs. 9am-11am
Food with Care 6995 Venture Circle Orlando, FL 32807 (727) 736-3057 (877) 578-9938 www.foodwithcare.com	N/A	Spanish	No	Mon. - Fri. 9am-5pm
Salvation Army of Highlands County 102 Medical Center Avenue Sebring, FL 33870 (863) 385-7548	No	Spanish	No	Mon.-Thurs. 8:30am-12:30pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
Health Education/ Risk Reduction – Highlands County				
Highlands Co. Health Department 7205 S. George Blvd Sebring, FL 33872 (863) 386-6040 www.healthyhighlands.com	No	Spanish	No	Mon.-Thurs. 8am-5pm Friday 8am-12pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	Mon. - Fri. 8:30am-5:30pm Nurse on call 24/7
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Health Insurance Premium and Cost Sharing Assistance – Highlands County				
Florida Kid Care (888)540-4437 www.floridakidcare.org	N/A	Spanish		Call
The Health Councils, Inc 9600 Koger Boulevard, Suite 221 St. Petersburg, FL 33702 (727) 217-7070 http://www.healthcouncils.org	N/A			Mon. - Fri. 8:30am-5:00pm
Home Health Care – Highlands County				
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Visiting Nurses Association 3806 Manatee Ave West	No		No	Mon. - Fri. 8am-5pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
Bradenton, FL 33870 (863) 402-9083 www.vnaa.org				
Home and Community-based Health Services – Highlands County				
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	8:30am-5:30pm Mon. - Fri. Nurse on call 24/7
Visiting Nurses Association 3806 Manatee Ave West Bradenton, FL 33870 (863) 402-9083 www.vnaa.org	No		No	Mon. - Fri. 8am-5pm
Hospice Services – Highlands County				
Life Path Hospice and Palliative Care 3010 West Azeele Street Tampa, FL 33609 (813) 877-2200 (800) 209-2200 www.lifepath-hospice.org		Spanish	No	24/7
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Housing Services – Highlands County				
Public Housing Authority 21 Tulane Drive Avon Park, FL 33825 (863) 452-4432	No	Spanish	Yes	Mon. - Fri. 8am-4:30pm
Legal Services – Highlands County				
Florida Rural Legal Services 963 East Memorial Boulevard Lakeland, FL 33801 (863) 688-7376 www.frls.org	Yes (in Polk)	Spanish Creole	No	Mon. - Fri. 8:30am-5pm
Medical Nutrition Therapy – Highlands County				
Highlands Co. Health Department 7205 S. George Blvd Sebring, FL 33872	No	Spanish	No	Mon.-Thurs. 8am-5pm Friday

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
(863) 386-6040 www.healthyhighlands.com				8am-12pm
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Medical Transportation – Highlands County				
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Mental Health Services – Highlands County				
Marge Brewster Center 1558 Lakeview Drive Sebring, FL 33870 (863) 385-5179	No	Spanish	No	Mon. - Thurs. 8am-5pm Fri. 8am-4:30pm
Peace River Center 213 E. Orange Street, Suite B Wauchula, FL (863) 773-3228 (863) 519-0575 www.peace-river.com	Yes	Spanish	No	Mon -Thurs 7:30am-5pm Fri. 7:30am- 1:00pm
Tri-County Human Services 1815 Crystal Lake Drive Lakeland, Florida 33801 (863)709-9392 www.tchsonline.com	Yes (in Polk County)	Spanish Creole	Yes	Mon. - Fri. 8am-5pm
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
www.baypines.va.gov (U.S. Veterans only)				
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Oral Health – Highlands County				
Central Florida Health Care 950 County Road 17A Avon Park, FL (863) 452-3000 www.cfhconline.org	No	Spanish	No	Mon-Thurs. 7:30am-5:30pm Friday 7:30am-5pm Sat. 7:30am-12pm
Highlands Co. Health Department Dental Clinic 7205 South George Boulevard Sebring, FL 33875 (863) 386-6040	No	Spanish	No	Mon. - Fri. 8am-5pm
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8064 www.hillscountyhealth.org	Yes	Spanish Others	No	Mon. - Fri. 7:30am-5pm
Permanency Planning – Highlands County				
Department of Children and Families 3276 US Highway 27 South Sebring, FL 33870 (863) 314-5930 www.dcf.state.fl.us	No	Spanish	No	Mon. - Fri. 8am-5pm
Psychosocial Support Services – Highlands County				
Peace River Center 213 E. Orange Street, Suite B Wauchula, FL (863) 773-3228 (863) 519-0575 www.peace-river.com	Yes	Spanish	No	Mon.-Thurs. 7:30am-5pm Fri. 7:30am- 1:00pm
Tri-County Human Services 1815 Crystal Lake Drive Lakeland, Florida 33801 (863)709-9392 www.tchsonline.com	Yes (in Polk County)	Spanish Creole	Yes	Mon. - Fri. 8am-5pm
Referral – Highlands County				
Highlands Co. Health Department 7205 S. George Blvd Sebring, FL 33872 (863) 386-6040 www.healthyhighlands.com	No	Spanish	No	Mon. - Thurs. 8am-5pm Friday 8am-12pm
Rehabilitation Services – Highlands County				
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System	Yes (in Pinellas)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Co.)			
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Respite Care – Highlands County				
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Substance Abuse Services (Outpatient) – Highlands County				
Peace River Center 213 E. Orange Street, Suite B Wauchula, FL (863) 773-3228 (863) 519-0575 www.peace-river.com	Yes	Spanish	No	Mon.-Thurs. 7:30am-5pm Fri. 7:30am- 1:00pm
Tri-County Human Services 1815 Crystal Lake Drive Lakeland, Florida 33801 (863)709-9392 www.tchsonline.com	Yes (in Polk County)	Spanish Creole	Yes	Mon. - Fri. 8am-5pm
Substance Abuse Services (Residential) – Highlands County				
Tri-County Human Services 1815 Crystal Lake Drive Lakeland, Florida 33801 (863)709-9392 www.tchsonline.com	Yes (in Polk County)	Spanish Creole	Yes	Mon. - Fri. 8am-5pm
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Treatment Adherence Services – Highlands County				
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	Mon. - Fri. 8:30am-5:30pm Nurse on call 24/7

**Table 3: Service Access and Availability
Hillsborough County**

Service Category	Bus Line	Languages (Other than English)	Waiting List	Hours
Ambulatory Medical Care – Hillsborough County				
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8064 www.hillscountyhealth.org	Yes	Spanish Others	No	Mon. - Fri. 7:30am-5pm
Lee Davis Neighborhood Service Center 3402 North 22 nd Street Tampa, FL 33605 (813) 272-6240	Yes	Spanish	Yes	Mon. - Fri. 8am-5pm
North Tampa Community Health Center- Tampa Community Health Centers 1229 East 131 st Avenue Tampa, FL 33612 (813) 866-0950 (Other locations)	Yes		No	M, W, F 8am-5pm Tues. & Thurs. 8am-7pm Sat. 9am-1pm
St. Joseph's Hospital, Inc. Tampa Care Clinic 4600 N. Habana Ave, Suite 15 Tampa, FL 33614 (813) 870-4760	Yes	Spanish	No	Mon.-Wed 8am-4:30pm Thurs 8am-7:30pm Fri. 8am-1pm
St. Joseph's Community Care Center 2550 Dr. Martin Luther King Jr. Boulevard Tampa, FL 33607 (813) 554-5135	Yes	Spanish	Varies	Mon. - Fri. 8am-5pm
Suncoast Community Health Center- Dover 14618 State Road 574 Dover, FL 33527 (813) 349-7770 (Other locations)	No	Spanish	No	M, W, Thurs., F 8am-5pm Tues. 10am-7pm
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm

Service Category	Bus Line	Languages (Other than English)	Waiting List	Hours
(813) 972-2000 www.tampa.va.gov (U.S. Veterans only)				
USF Department of Pediatrics (Infants through adolescents) 17 Davis Boulevard, 2 nd Floor Tampa, FL 33606 (813) 259-8705 http://usfpeds.hsc.usf.edu	Yes	Spanish Access to translation services	No	Mon. - Fri. 8am-5pm
AIDS Drug Assistance Program – Hillsborough County				
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8015 ext. 7213 www.hillscountyhealth.org	Yes	Spanish Others	No	Mon. - Fri. 7:30am-5pm
AIDS Pharmaceutical Assistance – Hillsborough County				
Health Councils MedNet 9600 Koger Blvd. Suite 221 St. Petersburg, FL 33702 (727) 217-7070 www.healthcouncils.org multiple sites	Yes		No	Mon. - Fri. 8:30am-5pm
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8015 ext. 7213 www.hillscountyhealth.org	Yes	Spanish Others	No	Mon. - Fri. 7:30am-5pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	Mon. - Fri. 8:30am-5:30pm Nurse on call 24/7
Suncoast Community Health Center- Dover 14618 State Road 574 Dover, FL 33527 (813) 349-7770 (Other locations)	No	Spanish	No	M, W, Thurs., F 8am-5pm Tues. 10am-7pm
Case Management (Medical) – Hillsborough County				
Francis House 4703 N. Florida Avenue Tampa, FL 33603 (813) 237-3066	Yes		No	Mon. - Fri. 8am-5pm
METRO Wellness and Community Centers 6421 N. Florida Avenue Tampa, FL 33604 (813) 232-3808 www.metrocharities.org	Yes	Spanish Creole	No	Mon. - Fri. 9am-5pm

Service Category	Bus Line	Languages (Other than English)	Waiting List	Hours
Tampa-Hillsborough Action Plan (THAP) 712 West Ross Avenue Tampa, FL 33602 (813) 226-2141 (Other locations)	Yes	Spanish	No	Mon. - Fri. 8am-4:30pm
USF Department of Pediatrics (Infants through adolescents) 17 Davis Boulevard, 2 nd Floor Tampa, FL 33606 (813) 259-8705 http://usfpeds.hsc.usf.edu	Yes	Spanish Access to translation services	No	Mon. - Fri. 8am-5pm
Case Management (Non-Medical) – Hillsborough County				
Crisis Center of Tampa Bay One Crisis Center Plaza Tampa, FL 33613 (813) 964-1964 (813) 264-9949	Yes	Spanish		Mon. - Fri. 8am-12pm, 1pm-5pm
Department of Children and Families 9393 North Florida Avenue Tampa 33612 (813)558-5500	Yes	Spanish		Mon. - Fri. 8am-5pm
Di's Imani, Inc. 3530 1 st Avenue North Suite 208 St. Petersburg, FL 33713 (727) 321-0600	Yes		No	Mon. - Fri. 9am-5pm
METRO Wellness and Community Centers 6421 N. Florida Avenue Tampa, FL 33604 (813) 232-3808 www.metrocharities.org	Yes	Spanish Creole	No	Mon. - Fri. 9am-5pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	Mon. - Fri. 8:30am-5:30pm Nurse on call 24/7
Child Care Services – Hillsborough County				
Department of Children and Families 9393 North Florida Avenue Tampa 33612 (813)558-5500 www.dcf.state.fl.us	Yes	Spanish	No	Mon. - Fri. 8am-5pm
Early Intervention Services – Hillsborough County				
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602	Yes	Spanish Others	No	Mon. - Fri. 7:30am-5pm

Service Category	Bus Line	Languages (Other than English)	Waiting List	Hours
(813) 307-8026 www.hillscountyhealth.org				
METRO Wellness and Community Centers 6421 N. Florida Avenue Tampa, FL 33604 (813) 232-3808 www.metrocharities.org	Yes	Spanish Creole	No	Mon. - Fri. 9am-5pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	Mon. - Fri. 8:30am-5:30pm Nurse on call 24/7
Emergency Financial Assistance – Hillsborough County				
Catholic Charities- Diocese of St. Petersburg, Inc. 10049 North Florida Avenue Tampa, FL (813) 272-3643 (813) 375-3937	Yes		No	Mon. - Fri. 8am-5pm
Crisis Center of Tampa Bay One Crisis Center Plaza Tampa, FL 33613 (813) 964-1964 (813) 264-9949	Yes	Spanish		Mon. - Fri. 8am-12pm, 1pm-5pm
Emergency Care Help Organization (ECHO) 507 N. Parsons Brandon, FL 33510 (813) 685-0935 www.echofl.org	Yes	Spanish Creole	Yes	Mon. – Fri. 9am-1pm
Lee Davis Neighborhood Service Center 3402 North 22 nd Street Tampa, FL 33605 (813) 272-6240	Yes	Spanish	Yes	Mon. - Fri. 8am-5pm
Mercy House 10049 North Florida Avenue Tampa, FL 33612 (813) 375-3933	Yes		No	Mon. - Fri. 8am-5pm.
The Salvation Army 1603 North Florida Avenue Tampa, FL 33602 (813) 226-0055	Yes	Spanish	Varies	Mon. - Fri. 8am-5pm
St. Joseph's Community Care Center 2550 Dr. Martin Luther King Jr. Boulevard Tampa, FL 33607 (813) 554-5135	Yes	Spanish	Varies	Mon. - Fri. 8am-5pm
St. Vincent De Paul- Ruskin	Yes	Spanish	No	Mon. - Fri.

Service Category	Bus Line	Languages (Other than English)	Waiting List	Hours
1311 3 rd Avenue Northeast Ruskin, FL 33570 (813) 645-5255				9am-5pm Saturday 9am-4pm
Food Bank/ Home Delivered Meals – Hillsborough County				
Community Food Bank 13009 Community Campus Dr. Tampa, FL 33625 (813) 960-1848	Yes		No	M-Thurs 9am-5pm Friday 9am-4pm
DACCO 4422 E. Columbus Dr, #B159 Tampa, FL 33605 (813) 384-4026 www.dacco.org	Yes	Spanish	Varies	Mon. - Fri. 8am-8pm
Emergency Care Help Organization (ECHO) 507 N. Parsons Brandon, FL 33510 (813) 685-0935 www.echofl.org	Yes	Spanish Creole	Yes	Mon. – Fri. 9am-1pm
Food with Care 6995 Venture Circle Orlando, FL 32807 (727) 736-3057 (877) 578-9938 www.foodwithcare.com	N/A	Spanish	No	Mon. - Fri. 9am-5pm
Hillsborough Co. Health Department (nutritional supplements) 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8026 www.hillscountyhealth.org	Yes	Spanish Others	No	Mon. - Fri. 7:30am-5pm
Lighthouse Gospel Mission and Faith Home 7211 78 th Street Riverview, FL 35569 (813) 677-5220	Yes	Spanish	No	Monday-Thursday 1pm-3pm
Meals on Wheels- Tampa 550 West Hillsborough Avenue Tampa, FL 33603 (813) 238-8410 (Home Delivered Meals)	Yes	Spanish	Yes	Mon. - Fri. 9am-4pm
Meals on Wheels- Riverview Riverview Methodist Church 8002 US Highway 301 South Riverview, FL 33569 (813) 677-5995 (Home Delivered Meals)	N/A		No	Mon. - Fri. 9:30am-1pm
Meals on Wheels of Plant City 203 North Thomas Street Plant City, FL 33563	N/A		No	Mon. - Fri. 9am-1pm

Service Category	Bus Line	Languages (Other than English)	Waiting List	Hours
(813) 754-9932 (Home Delivered Meals)				
Meals on Wheels- East Hillsborough 2304 Eleuthera Place Seffner, FL 33584 (813) 689-8769	N/A		No	Mon. - Fri. 9am-12pm
Metropolitan Ministries 2301 North Tampa Street Tampa, FL 33602 (813) 209-1044 (813) 209-1309	Yes	Spanish	Varies	Mon. - Fri. 9am-5pm
Nativity Catholic Church 705 East Brandon Boulevard Brandon, FL 33511 (813) 707-1523	No	Spanish	Varies	Thursday 3pm-4pm
The Salvation Army Food Pantry 1603 North Florida Avenue Tampa, FL 33602 (813) 226-0055	Yes	Spanish	Varies	Mon. - Fri. 8am-5pm
Share Florida- TUMC 1405 East 2 nd Avenue Tampa, FL 33605 (813) 248-3379 (800) 536-3379	No	Spanish	No	Mon. - Fri. 9am-5pm
St. Anne Catholic Church 106 11 th Avenue Northeast Ruskin, FL 33570 (813) 645-1714	No		No	Wed. 9am-12pm
St. Joseph's Community Care Center 2550 Dr. Martin Luther King Jr. Boulevard Tampa, FL 33607 (813) 554-5135	Yes	Spanish	Varies	Mon. - Fri. 8am-5pm
St. Joseph's Tampa Care Clinic 4600 N. Habana Ave, Suite 15 Tampa, FL 33614 (813) 870-4460 (Nutritional Supplements)	Yes	Spanish	No	Call
St. Vincent De Paul- Ruskin 1311 3 rd Avenue Northeast Ruskin, FL 33570 (813) 645-5255	Yes	Spanish	No	Mon. - Fri. 9am-5pm Sat. 9am-4pm
St. Vincent De Paul- Dover 3224 San Jose Drive Dover, FL 33527 (813) 659-2935	No	Spanish	No	Mon. - Fri. 1pm-4pm
Tampa Bay Dream Center 1805 North Florida Avenue Tampa, FL 33602	Yes		No	Tuesday- Friday 11am-4pm

Service Category	Bus Line	Languages (Other than English)	Waiting List	Hours
(813) 318-0771				
Health Education and Risk Reduction – Hillsborough County				
Francis House 4703 N. Florida Avenue Tampa, FL 33603 (813) 237-3066	Yes		No	Mon. - Fri. 8am-5pm
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8026 www.hillscountyhealth.org	Yes	Spanish Others	No	Mon. - Fri. 7:30am-5pm
METRO Wellness and Community Centers 6421 N. Florida Avenue Tampa, FL 33604 (813) 232-3808 www.metrocharities.org	Yes	Spanish Creole	No	Mon. - Fri. 9am-5pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	Mon. - Fri. 8:30am-5:30pm Nurse on call 24/7
Tampa-Hillsborough Action Plan (THAP) 712 West Ross Avenue Tampa, FL 33602 (813) 226-2141 (Other locations)	Yes	Spanish	No	Mon. - Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
USF Department of Pediatrics (Infants through adolescents) 17 Davis Boulevard, 2 nd Floor Tampa, FL 33606 (813) 259-8705 http://usfpeds.hsc.usf.edu	Yes	Spanish Access to translation services	No	Mon. - Fri. 8am-5pm

Service Category	Bus Line	Languages (Other than English)	Waiting List	Hours
Health Insurance Premium and Cost Sharing Assistance – Hillsborough County				
Florida Kid Care (888)540-4437 www.floridakidcare.org		Spanish		Call
The Health Councils, Inc 9600 Koger Boulevard, Suite 221 St. Petersburg, FL 33702 (727) 217-7070 http://www.healthcouncils.org	N/A			Mon. - Fri. 8am-4:30pm
Home Health Care – Hillsborough County				
Bayada Nurses 4100 West Kennedy Boulevard Suite 128 Tampa, FL 33609 (813) 289-6900 www.bayada.com	Yes	Spanish	No	Mon. - Fri. 8:30am-5pm (and on call)
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-430pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-430pm
Home and Community-based Health Services – Hillsborough County				
Bayada Nurses 4100 West Kennedy Boulevard Suite 128 Tampa, FL 33609 (813) 289-6900 www.bayada.com	Yes	Spanish	No	Mon. - Fri. 8:30am-5pm (and on call)
METRO Wellness and Community Centers 6421 N. Florida Avenue Tampa, FL 33604 (813) 232-3808 www.metrocharities.org	Yes	Spanish Creole	No	Mon. - Fri. 9am-5pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	Mon. - Fri. 8:30am-5:30pm Nurse on call 24/7

Service Category	Bus Line	Languages (Other than English)	Waiting List	Hours
Hospice Services – Hillsborough County				
Life Path Hospice and Palliative Care 3010 West Azeele Street Tampa, FL 33609 (813) 877-2200 (800) 209-2200 (Other locations) www.lifepath-hospice.org	N/A	Spanish	No	24/7
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-430pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-430pm
Housing Services – Hillsborough County				
Catholic Charities- Diocese of St. Petersburg, Inc. 2021 E. Busch Blvd. Tampa, Florida 33612 (813) 631-4370 www.ccdosp.org	Yes		No	Mon. - Fri. 8am-5pm
City of Tampa Housing Authority 1514 Union Street Tampa, FL 33607 (813) 253-0551	Yes	Spanish	No	Mon. - Fri. 8am-5pm
Mercy House 10049 North Florida Avenue Tampa, FL 33612 (813) 375-3933	Yes		No	Mon. - Fri. 8am-5pm
Plant City Housing Authority 1306 Larrick Lane Plant City, FL 33563 (813) 752-0569	No		Varies	Mon. - Fri. 7am-4pm
Tampa-Hillsborough Action Plan (THAP) 712 West Ross Avenue Tampa, FL 33602 (813) 226-2141 (Other locations)	Yes	Spanish	No	Mon. - Fri. 8am-4:30pm

Service Category	Bus Line	Languages (Other than English)	Waiting List	Hours
Legal Services – Hillsborough County				
Bay Area Legal Services 829 West Martin Luther King Jr. Boulevard, 2 nd Floor Tampa, FL 33603 (813) 232-1343 (Other locations)	Yes	Spanish	No	Mon. - Fri. 8:30am-5pm
Medical Nutrition Therapy – Hillsborough County				
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8064 www.hillscountyhealth.org	Yes	Spanish Others	No	Mon. - Fri. 7:30am-5pm
St. Joseph's Hospital, Inc. Tampa Care Clinic 4600 N. Habana Ave, Suite 15 Tampa, FL 33614 (813) 870-4760	Yes	Spanish	No	Mon.-Wed 8am-4:30pm Thurs 8am-7:30pm Fri. 8am-1pm
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
USF Department of Pediatrics (Infants through adolescents) 17 Davis Boulevard, 2 nd Floor Tampa, FL 33606 (813) 259-8705 http://usfpeds.hsc.usf.edu	Yes	Spanish Access to translation services	No	Mon. - Fri. 8am-5pm
Medical Transportation Services – Hillsborough County				
Hillsborough County Specialized Transportation 601 E. Kennedy Blvd, 25 th Floor Tampa, FL 33602 (813) 301-7345	Yes		No	Call.
Suncoast Community Health Center- Dover 14618 State Road 574 Dover, FL 33527	No	Spanish	No	M, W, Thurs., F 8am-5pm Tues.

Service Category	Bus Line	Languages (Other than English)	Waiting List	Hours
(813) 349-7770 (Other locations)				10am-7pm
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
USF Department of Pediatrics (Infants through adolescents) 17 Davis Boulevard, 2 nd Floor Tampa, FL 33606 (813) 259-8705 http://usfpeds.hsc.usf.edu	Yes	Spanish Access to translation services	No	Mon. - Fri. 8am-5pm
Mental Health Services – Hillsborough County				
Counseling Center of Plant City 305 North Palmer Street Plant City, FL 33563 (813) 752-7229	No		No	By appointment.
Counseling Center of Tampa Bay 3910 Northdale Boulevard Suite 208 Tampa, FL 33624 (813) 964-5792	Yes	Spanish	No	Call
Crisis Center of Tampa Bay One Crisis Center Plaza Tampa, FL 33613 (813) 964-1964 (813) 264-9949	Yes	Spanish		Mon. - Fri. 8am-12pm, 1pm-5pm
Family Service Association of Greater Tampa 5800 North Nebraska Avenue Tampa, FL 33604 (813) 238-3727 (Other locations)	Yes		No	Mon.-Wed 9:30am-8pm
Francis House 4703 North Florida Avenue Tampa, FL 33603 (813) 237-3066	Yes		No	Mon. - Fri. 8am-5pm
Mental Health Care, Inc 5707 N. 22 nd Street	Yes	Spanish	No	M,W,Thrs, Fri 7:30am-6pm

Service Category	Bus Line	Languages (Other than English)	Waiting List	Hours
Tampa, FL 33610 (813) 272-2244 http://www.mhcinc.org				Tues. 7:30am-8pm
METRO Wellness and Community Centers 6421 N. Florida Avenue Tampa, FL 33604 (813) 232-3808 www.metrocharities.org	Yes	Spanish Creole	No	Mon. - Fri. 9am-5pm
North Tampa Community Health Center-Tampa Community Health Centers 1229 East 131 st Avenue Tampa, FL 33612 (813) 866-0950 (Other locations)	Yes		No	M, W, F 8am-5pm Tues. and Thurs. 8am-7pm Saturday 9am-1pm
Northside Mental Health Center 12512 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 977-8700	Yes		No	Mon. - Fri. 8am-5pm
St. Joseph's Hospital Tampa Care Clinic 4600 N. Habana Ave, Suite 15 Tampa, FL 33614 (813) 870-4760	Yes	Spanish	No	Mon.-Wed 8am-4:30pm Thurs 8am-7:30pm Fri. 8am-1pm
Suncoast Community Health Center- Dover 14618 State Road 574 Dover, FL 33527 (813) 349-7770 (Other locations)	No	Spanish	No	M, W, Thurs., F 8am-5pm Tues. 10am-7pm
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
USF Department of Pediatrics (Infants through adolescents) 17 Davis Boulevard, 2 nd Floor Tampa, FL 33606 (813) 259-8705	Yes	Spanish Access to translation services	No	Mon. - Fri. 8am-5pm

Service Category	Bus Line	Languages (Other than English)	Waiting List	Hours
http://usfpeds.hsc.usf.edu				
Oral Health – Hillsborough County				
Dental Research Clinic 2010 East Hillsborough Avenue Tampa, FL 33610 (813) 238-7725	Yes	Spanish		Mon. - Fri. 8am-3pm
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8064 www.hillscountyhealth.org	Yes	Spanish Others	No	Mon. - Fri. 8am-4pm
Lee Davis Neighborhood Service Center 3402 North 22 nd Street Tampa, FL 33605 (813) 272-6240	Yes	Spanish	Yes	Mon. - Fri. 8am-5pm
North Tampa Community Health Center- Tampa Community Health Centers 1229 East 131 st Avenue Tampa, FL 33612 (813) 866-0950 (Other locations)	Yes		No	8am-5pm M, W, F 8am-7pm Tues. and Thurs. 9am-1pm Saturday
Suncoast Community Health Center- Dover 14618 State Road 574 Dover, FL 33527 (813) 349-7770 (Other locations)	No	Spanish	No	8am-5pm M, W, Thurs., F 10am-7pm Tues.
Outreach Services – Hillsborough County				
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8026 www.hillscountyhealth.org	Yes	Spanish Others	No	Mon. - Fri. 7:30am-5pm
METRO Wellness and Community Centers 6421 N. Florida Avenue Tampa, FL 33604 (813) 232-3808 www.metrocharities.org	Yes	Spanish Creole	No	Mon. - Fri. 9am-5pm
USF Department of Pediatrics (Infants through adolescents) 17 Davis Boulevard, 2 nd Floor Tampa, FL 33606 (813) 259-8705 http://usfpeds.hsc.usf.edu	Yes	Spanish Access to translation services	No	Mon. - Fri. 8am-5pm
Permanency Planning – Hillsborough County				
Department of Children and Families	Yes	Spanish	No	8am-5pm Mon. - Fri.

Service Category	Bus Line	Languages (Other than English)	Waiting List	Hours
28077 Highway 27 South Dundee, FL 33844 (863) 619-4100 www.dcf.state.fl.us				
Psychosocial Support Services – Hillsborough County				
Di's Imani, Inc. 3530 1 st Avenue North Suite 208 St. Petersburg, FL 33713 (727) 321-0600	Yes		No	9am-5pm Mon. - Fri.
Family Service Association of Greater Tampa 5800 North Nebraska Avenue Tampa, FL 33604 (813) 238-3727 (Other locations)	Yes		No	9:30am-8pm M-Wed
Francis House 4703 North Florida Avenue Tampa, FL 33603 (813) 237-3066	Yes		No	8am-5pm Mon. - Fri.
Mental Health Care, Inc 5707 N. 22 nd Street Tampa, FL 33610 (813) 272-2244 www.mhcinc.org	Yes	Spanish	No	7:30am-6pm M,W,Thurs, Fri 7:30am-8pm Tues.
METRO Wellness and Community Centers 6421 North Florida Avenue Tampa, FL 33604 (813) 232-3808 www.metrocharities.org	Yes	Spanish Creole	No	9am-5pm Mon. - Fri.
Operation PAR 6655 66 th Street North Pinellas Park, FL 33781 (727) 507-2100 (888) 727- 6398 (Other locations)	No	Spanish	No	Mon. - Fri. 8am-5pm
Phoenix House 5620 East Fowler Ave., Suite B Tampa, FL 33617 (813) 989-9170	Yes	Spanish	No	24/7
Project CARE – Big Brothers Big Sisters 405 North Reo St., Suite 260 Tampa, FL 33609 (813) 287-2210 x224 (Other locations)	Yes		No	Call
St. Joseph's Hospital, Inc. Tampa Care Clinic 4600 N. Habana Ave., Suite 15 Tampa, FL 33614 (813) 870-4760	Yes	Spanish	No	Mon.-Wed 8am-4:30pm Thurs 8am-7:30pm Fri. 8am-1pm

Service Category	Bus Line	Languages (Other than English)	Waiting List	Hours
St. Vincent De Paul- Ruskin 1311 3 rd Avenue Northeast Ruskin, FL 33570 (813) 645-5255	Yes	Spanish	No	Mon. - Fri. 9am-5pm Saturday 9am-4pm
Tampa-Hillsborough Action Plan (THAP) 712 West Ross Avenue Tampa, FL 33602 (813) 226-2141 (Other locations)	Yes	Spanish	No	Mon. - Fri. 8am-4:30pm
USF Department of Pediatrics (Infants through adolescents) 17 Davis Boulevard, 2 nd Floor Tampa, FL 33606 (813) 259-8705 http://usfpeds.hsc.usf.edu	Yes	Spanish Access to translation services	No	Mon. - Fri. 8am-5pm
Referral Services – Hillsborough County				
Metropolitan Ministries 2301 North Tampa Street Tampa, FL 33602 (813) 209-1044 (813) 209-1309	Yes	Spanish	Varies	Mon. - Fri. 9am-5pm
METRO Wellness and Community Centers 6421 North Florida Avenue Tampa, FL 33604 (813) 232-3808 www.metrocharities.org	Yes	Spanish Creole	No	9am-5pm Mon. - Fri.
North Tampa Community Health Center- Tampa Community Health Centers 1229 East 131 st Avenue Tampa, FL 33612 (813) 866-0950 (Other locations)	Yes		No	M, W, F 8am-5pm Tues. and Thurs. 8am-7pm Saturday 9am-1pm
USF Department of Pediatrics (Infants through adolescents) 17 Davis Boulevard, 2 nd Floor Tampa, FL 33606 (813) 259-8705 http://usfpeds.hsc.usf.edu	Yes	Spanish Access to translation services	No	Mon. - Fri. 8am-5pm
Rehabilitation Services – Hillsborough County				
Tandem Health Care of Brandon 701 Victoria Street Brandon, FL 33510 (813) 681-4220	No	Spanish	No	24/7
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd.	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm

Service Category	Bus Line	Languages (Other than English)	Waiting List	Hours
Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)				
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Respite Care – Hillsborough County				
Francis House 4703 North Florida Avenue Tampa, FL 33603 (813) 237-3066	Yes		No	8am-5pm Mon. - Fri.
Tandem Health Care of Brandon 701 Victoria Street Brandon, FL 33510 (813) 681-4220	No	Spanish	No	24/7
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Substance Abuse Services (Outpatient) – Hillsborough County				
Agency for Community Treatment Services (ACTS) 4612 North 56 th Street Tampa, FL 33610 (813) 246-4899	Yes	Spanish	Yes	8am-4:30pm Mon. - Fri.
Counseling Center of Tampa Bay 3910 Northdale Blvd., Suite 208 Tampa, FL 33624 (813) 964-5792	Yes	Spanish	No	Call
DACCO 4422 E. Columbus Dr, #B159	Yes	Spanish	Varies	Mon. - Fri. 8am-8pm

Service Category	Bus Line	Languages (Other than English)	Waiting List	Hours
Tampa, FL 33605 (813) 384-4026 www.dacco.org				
Family Service Association of Greater Tampa 5800 North Nebraska Avenue Tampa, FL 33604 (813) 238-3727 (Other locations)	Yes		No	Mon.-Wed 9:30am-8pm
Francis House 4703 North Florida Avenue Tampa, FL 33603 (813) 237-3066	Yes		No	Mon. - Fri. 8am-5pm
Lighthouse Gospel Mission and Faith Home 7211 78 th Street Riverview, FL 35569 (813) 677-5220	Yes	Spanish	Yes	Mon-Thurs. 1pm-3pm
Operation PAR 6655 66 th Street North Pinellas Park, FL 33781 (727) 507-2100 (888) 727- 6398 (Other locations) www.operationpar.com	No	Spanish	No	8am-5pm Mon. - Fri.
Phoenix House 5620 East Fowler Ave., Suite B Tampa, FL 33617 (813) 989-9170 www.phoenixhouse.com	Yes	Spanish	No	24/7
Substance Abuse Services (Residential) – Hillsborough County				
DACCO 7402 North 56 th Street Building 200 Tampa, FL 33617 (813) 984-1818	Yes	Spanish	Varies	Mon. - Fri. 8am-8pm
Operation PAR 6655 66 th Street North Pinellas Park, FL 33781 (727) 507-2100 (888) 727- 6398 (Other locations) www.operationpar.com	No	Spanish	No	Mon. - Fri. 8am-5pm
Phoenix House 5620 East Fowler Ave., Suite B Tampa, FL 33617 (813) 989-9170 www.phoenixhouse.com	Yes	Spanish	No	24/7
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd.	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm

Service Category	Bus Line	Languages (Other than English)	Waiting List	Hours
Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)				
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Treatment Adherence Counseling – Hillsborough County				
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8064 www.hillscountyhealth.org	Yes	Spanish Others	No	7:30am-5pm Mon. - Fri.
METRO Wellness and Community Centers 6421 North Florida Avenue Tampa, FL 33604 (813) 232-3808 www.metrocharities.org	Yes	Spanish Creole	No	9am-5pm Mon. - Fri.
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	Mon. - Fri. 8:30am-5:30pm Nurse on call 24/7
USF Department of Pediatrics (Infants through adolescents) 17 Davis Boulevard, 2 nd Floor Tampa, FL 33606 (813) 259-8705 http://usfpeds.hsc.usf.edu	Yes	Spanish Access to translation services	No	Mon. - Fri. 8am-5pm

**Table 3: Service Access and Availability
Manatee County**

Service Category	Bus Line	Languages (Other than English)	Waiting List	Hours
Ambulatory Medical Care – Manatee County				
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8064 www.hillscountyhealth.org	Yes	Spanish Others	No	Mon. - Fri. 7:30am-5pm
Manatee Co. Health Department 410 6 th Avenue East Bradenton, FL 34208 (941) 748-0747 Www.doh.state.fl.us/chdmanatee	Yes (in Manatee Co.)	Spanish	No	Mon.-Fri. 8am-11:30am 1pm-4:30pm
Manatee County Rural Health Services, Inc. Michael Bach Resource Center 2703 19 th Street Court E., Suite 2 Bradenton, FL 34208 (941) 708-8511 www.mcrhs.org	Yes (in Manatee Co.)	Spanish Creole	No	Mon. 8am-8pm Tues.-Thurs. 8am-5pm Fri. 8am-1pm
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
AIDS Drug Assistance Program – Manatee County				
Manatee Co. Health Department 410 6 th Avenue East Bradenton, FL 34208 (941) 748-0747 Www.doh.state.fl.us/chdmanatee	Yes (in Manatee Co.)	Spanish	No	Mon.-Fri. 8am-11:30am 1pm-4:30pm
AIDS Pharmaceutical Assistance – Manatee County				
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8072 www.hillscountyhealth.org	Yes	Spanish Others	No	Mon. - Fri. 7:30am-5pm
Manatee County Rural Health Services, Inc. Michael Bach Resource Center	Yes (in Manatee Co.)	Spanish Creole	No	Mon. 8am-8pm Tues.-Thurs.

Service Category	Bus Line	Languages (Other than English)	Waiting List	Hours
2703 19 th Street Court E., Suite 2 Bradenton, FL 34208 (941) 708-8511 www.mcrhs.org				8am-5pm Fri. 8am-1pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	Mon. - Fri. 8:30am-5:30pm Nurse on call 24/7
Case Management (Medical) – Manatee County				
Manatee County Rural Health Services, Inc. Michael Bach Resource Center 2703 19 th Street Court E., Suite 2 Bradenton, FL 34208 (941) 708-8511 www.mcrhs.org	Yes (in Manatee Co.)	Spanish Creole	No	Mon. 8am-8pm Tues.-Thurs. 8am-5pm Fri. 8am-1pm
Case Management (Non-Medical) – Manatee County				
Department of Children and Families 28077 Highway 27 South Dundee, FL 33844 (863) 619-4100 www.dcf.state.fl.us	Yes	Spanish	No	Mon. - Fri. 8am-5pm
Di's Imani, Inc 3530 1 st Avenue North Suite 208 St. Petersburg, FL 33713 (727) 321-0600	Yes		No	Mon. - Fri. 9am-5pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	Mon. - Fri. 8am-6pm
Child Care Services – Manatee County				
Department of Children and Families 28077 Highway 27 South Dundee, FL 33844 (863) 619-4100 www.dcf.state.fl.us	Yes	Spanish	No	Mon. - Fri. 8am-5pm
Early Intervention Services – Manatee County				
Manatee Co. Health Department 410 6 th Avenue East Bradenton, FL 34208 (941) 748-0747 Www.doh.state.fl.us/chdmanatee	Yes (in Manatee Co.)	Spanish	No	Mon.-Fri. 8am-11:30am 1pm-4:30pm
Manatee County Rural Health Services Michael Bach Resource Center	Yes (in Manatee Co.)	Spanish Creole	No	Mon. 8am-8pm Tues.-Thurs.

Service Category	Bus Line	Languages (Other than English)	Waiting List	Hours
2703 19 th Street Court E., Suite 2 Bradenton, FL 34208 (941) 708-8511 www.mcrhs.org				8am-5pm Fri. 8am-1pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	Mon. - Fri. 8am-6pm
Emergency Financial Assistance – Manatee County				
Salvation Army 1204 West 14 th Street West Bradenton, FL 34205 (941) 748-5110	Yes	Spanish	No	Mon.-Fri. 8:30am-4:30pm
Trinity Charities, Inc. 7225 Lockwood Ridge Road Sarasota, FL 34243 (941) 351-4347 www.trinitycharities.org	No	Spanish	No	Mon. - Fri 9am-5pm .
Food Bank/ Home Delivered Meals – Manatee County				
Food Bank of Manatee 811 23rd Avenue East Bradenton, FL 34208 Phone: (941) 747-3663 www.foodbankofmanatee.org	Yes-Variou locations			Call for times and locations
Food with Care 6995 Venture Circle Orlando, FL 32807 (727) 736-3057 (877) 578-9938 www.foodwithcare.org	N/A	Spanish	No	Mon. - Fri. 9am-5pm
Meals on Wheels Plus 811 23 rd Avenue East Bradenton, FL 34208 (941) 747-4655 (Home Delivered Meals)	Yes	Spanish	No	Mon. - Fri 7:30am- 5pm
Salvation Army- Food Pantry 1204 West 14 th Street West Bradenton, FL 34205 (941) 748-5110	Yes	Spanish	No	Mon. - Fri. 8:30am-4:30pm
Trinity Charities, Inc. 7225 Lockwood Ridge Road Sarasota, FL 34243 (941) 351-4347 www.trinitycharities.org	No	Spanish	No	Mon. - Fri 9am-5pm
Health Education/ Risk Reduction – Manatee County				
Manatee Co. Health Department 410 6 th Avenue East Bradenton, FL 34208 (941) 748-0747 Www.doh.state.fl.us/chdmanatee	Yes (in Manatee Co.)	Spanish	No	Mon.-Fri. 8am-1130am 1pm-430pm

Service Category	Bus Line	Languages (Other than English)	Waiting List	Hours
Manatee County Rural Health Services 12271 US Highway 301 N Parrish, FL 34219 (941) 708-8500 www.mcrhs.org	Yes (in Manatee Co.)	Spanish Creole	No	Mon. 8am-8pm Tues.-Thurs. 8am-5pm Fri. 8am-1pm
Manatee Glens 371 6 th Avenue West Bradenton, FL 34205 (941) 782-4800 www.manateeglens.org	Yes	Spanish Creole ASL Other	No	Mon. – Fri. 10am-8pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	Mon. - Fri. 8am-6pm
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-430pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-430pm
Health Insurance Premium and Cost Sharing Assistance – Manatee County				
Florida Kid Care (888)540-4437 www.floridakidcare.org		Spanish		Call
The Health Councils, Inc 9600 Koger Boulevard, Suite 221 St. Petersburg, FL 33702 (727) 217-7070 http://www.healthcouncils.org	N/A			Mon. - Fri. 830am-5:00pm
Home Health Care – Manatee County				
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm

Service Category	Bus Line	Languages (Other than English)	Waiting List	Hours
(813) 972-2000 www.tampa.va.gov (U.S. Veterans only)				
Visiting Nurses Association 7020 Mariner Boulevard Spring Hill, FL 34609 (352) 592-9800 (800) 988-4862 www.vnaa.org	No		No	Mon. - Fri. 8am-5pm
Home Health and Community-based Services – Manatee County				
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	Yes	Spanish Creole Other	No	Mon. – Fri. 8am – 6pm
Visiting Nurses Association 7020 Mariner Boulevard Spring Hill, FL 34609 (352) 592-9800 (800) 988-4862 www.vnaa.org	No		No	Mon. - Fri. 8am-5pm
Hospice Services – Manatee County				
Tidewell Hospice of Southwest Florida 3355 26 th Street West Bradenton, FL (941) 739-8940 (800) 959-4291 (Other Locations)	N/A	Spanish	No	24/7
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Housing Services – Manatee County				
Bradenton Housing Authority 2002 9 th Avenue East (MLK) Bradenton, FL 34208 (941) 748-5568 (Other locations) www.bradentonhousing.com	Yes		Yes	Mon. – Thurs. 7am-5pm

Service Category	Bus Line	Languages (Other than English)	Waiting List	Hours
Manatee County Housing Authority 5631 11 th Street East Bradenton, FL 34203 www.manateehousing.com	Yes	Spanish	Yes	Mon. – Tues. 7:30am-5:30pm Wed. 7:30am-2pm Thurs. 7:30am-5:30pm
Legal Services – Manatee County				
Gulf Coast Legal Services 430 12 th Street West Bradenton, FL 34205 (941) 746-6151 www.gulfcoastlegal.org	Yes	Spanish	No	Mon. - Fri. 9am-5pm
Legal Aid of Manasota, Inc 1101 6 th Ave. West, Suite 111 Bradenton, FL 34205 (941)-747-1628	Yes	Spanish	Yes	Mon. - Fri. 9am-5pm (by appt. only)
Medical Nutrition Therapy – Manatee County				
Manatee Co. Health Department 410 6 th Avenue East Bradenton, FL 34208 (941) 748-0747 Www.doh.state.fl.us/chdmanatee	Yes (in Manatee Co.)	Spanish	No	Mon.-Fri. 8am-1130am 1pm-430pm
Manatee County Rural Health Services 12271 US Highway 301 N Parrish, FL 34219 (941) 708-8500 www.mcrhs.org	Yes (in Manatee Co.)	Spanish Creole	No	Mon. 8am-8pm Tues.-Thurs. 8am-5pm Fri. 8am-1pm
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Medical Transportation Services – Manatee County				
Manatee County Area Transit 1108 26th Avenue East Bradenton, Florida 34208 (941) 747-8621 www.mymanatee.org	N/A			Call for hours/routes
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm

Service Category	Bus Line	Languages (Other than English)	Waiting List	Hours
www.baypines.va.gov (U.S. Veterans only)				
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Mental Health Services – Manatee County				
Manatee Glens 371 6 th Avenue West Bradenton, FL 34205 (941) 782-4800 www.manateeglens.org (Other locations)	Yes	Spanish Creole ASL Other	No	Mon. – Fri. 10am-8pm
Operation PAR 6253 14 th St W Bradenton, FL 34207-4611 (941) 753-0877 www.operationpar.org	Yes			Call for hours
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Oral Health – Manatee County				
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8064 www.hillscountyhealth.org	Yes	Spanish Others	No	Mon. - Fri. 7:30am-5pm
Manatee Co. Health Department 410 6 th Avenue East Bradenton, FL 34208 (941) 748-0747 Www.doh.state.fl.us/chdmanatee	Yes (in Manatee Co.)	Spanish	No	Mon.-Fri. 8am-11:30am 1pm-4:30pm

Service Category	Bus Line	Languages (Other than English)	Waiting List	Hours
Manatee County Rural Health Services, Inc. Michael Bach Resource Center 2703 19 th Street Court E., Suite 2 Bradenton, FL 34208 (941) 708-8511 www.mcrhs.org	Yes (in Manatee Co.)	Spanish Creole	No	Mon. 8am-8pm Tues.-Thurs. 8am-5pm Fri. 8am-1pm
Outreach Services – Manatee County				
Manatee County Rural Health Services 12271 US Highway 301 N Parrish, FL 34219 (941) 708-8500 www.mcrhs.org	Yes (in Manatee Co.)	Spanish Creole	No	Mon. 8am-8pm Tues.-Thurs. 8am-5pm Fri. 8am-1pm
Permanency Planning – Manatee County				
Department of Children and Families 28077 Highway 27 South Dundee, FL 33844 (863) 619-4100 www.dcf.state.fl.us	Yes	Spanish	No	Mon. - Fri. 8am-5pm
Manatee Glens 371 6 th Avenue West Bradenton, FL 34205 (941) 782-4800 www.manateeglens.org	Yes	Spanish Creole ASL Other	No	Mon. – Fri. 10am-8pm
Psychosocial Support Services – Manatee County				
Di's Imani, Inc 3530 1 st Ave. North, Suite 208 St. Petersburg, FL 33713 (727) 321-0600	Yes		No	Mon. - Fri. 9am-5pm
Manatee County Rural Health Services 2703 19 th Street Court East Bradenton, FL 34208 (941) 708-8500 (941) 708-8511	Yes	Spanish Creole	No	Mon. 8am-8pm Tues-Thurs 8am-5pm. Fri 8am-1pm
Manatee Glens 2020 26 th Avenue East Bradenton, FL 34208 (941) 782-4617 (Other locations)	Yes	Spanish French ASL	No	24/7
Operation PAR 6253 14 th St W Bradenton, FL 34207-4611 (941) 753-0877 www.operationpar.org	Yes			Call for hours
Trinity Charities, Inc. 7225 Lockwood Ridge Road Sarasota, FL 34243 (941) 351-4347 www.trinitycharities.org	No	Spanish	No	Mon. - Fri. 9am-5pm

Service Category	Bus Line	Languages (Other than English)	Waiting List	Hours
Referral services – Manatee County				
Manatee Co. Health Department 410 6 th Avenue East Bradenton, FL 34208 (941) 748-0747 Www.doh.state.fl.us/chdmanatee	Yes (in Manatee Co.)	Spanish	No	Mon.-Fri. 8am-11:30am 1pm-4:30pm
Manatee County Rural Health Services 2703 19 th Street Court East Bradenton, FL 34208 (941) 708-8500 (941) 708-8511	Yes	Spanish Creole	No	Mon. 8am-8pm Tues-Thurs 8am-5pm. Fri 8am-1pm
Manatee Glens 2020 26 th Avenue East Bradenton, FL 34208 (941) 782-4617 (Other locations)	Yes	Spanish French ASL	No	24/7
Rehabilitation Services – Manatee County				
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Respite Care – Manatee County				
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Substance Abuse Services (Outpatient) – Manatee County				
Manatee Glens 2020 26 th Avenue East Bradenton, FL 34208 (941) 782-4617	Yes	Spanish French ASL	No	24/7

Service Category	Bus Line	Languages (Other than English)	Waiting List	Hours
(Other locations)				
Operation PAR 6253 14 th St W Bradenton, FL 34207-4611 (941) 753-0877 www.operationpar.com	No	Spanish	No	Mon. - Fri. 8am-5pm
Substance Abuse Services (Residential) – Manatee County				
Manatee Glens 2020 26 th Avenue East Bradenton, FL 34208 (941) 782-4617 (Other locations)	Yes	Spanish French ASL	No	24/7
Operation PAR 6655 66 th Street North Pinellas Park, FL 33781 (727) 507-2100 (888) 727- 6398 (Other locations) www.operationpar.com	No	Spanish	No	Mon. - Fri. 8am-5pm
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Treatment Adherence Counseling – Manatee County				
Manatee County Rural Health Services 2703 19 th Street Court East Bradenton, FL 34208 (941) 708-8500 (941) 708-8511	Yes	Spanish Creole	No	Mon. 8am-8pm Tues-Thurs 8am-5pm. Fri 8am-1pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	Yes	Spanish Creole Other	No	Mon. – Fri. 8am – 6pm

**Table 3: Service Access and Availability
Pasco County**

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
Ambulatory Outpatient – Pasco County				
Good Samaritan Free Clinic 5334 Aspen Street New Port Richey, FL 34652-4001 (727) 848-7789 www.goodsamclinic.org	Yes	Spanish	No	Mon. – Thurs. 10am-12pm 1pm-4pm
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8064 www.hillscountyhealth.org	Yes	Spanish Others	No	Mon. - Fri. 7:30am-5pm
Pasco Co. Health Department- New Port Richey Clinic 10841 Little Road New Port Richey, FL 34669 (727) 869-3900 (Other locations) www.doh.state.fl.us/chdpasco/	Yes		No	7am-6pm Mon. - Fri. Call for more info.
Pasco Co. Health Department- Dade City Clinic 13941 15 th Street Dade City, FL 33525 (727) 869-3900 (Other locations) www.doh.state.fl.us/chdpasco/	Yes		No	7am-6pm Mon. - Fri. Call for more info.
St. Joseph's Hospital, Inc. Tampa Care Clinic 4600 N. Habana Ave, Suite 15 Tampa, FL 33614 (813) 870-4760	Yes	Spanish	No	Mon.-Wed 8am-4:30pm Thurs 8am-7:30pm Fri. 8am-1pm
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
AIDS Drug Assistance Program – Pasco County				
Pasco Co. Health Department 10841 Little Road New Port Richey, FL 34669 (727) 869-3900 (Other locations) www.doh.state.fl.us/chdpasco/	Yes		No	Mon. - Fri. 7am-6pm Call for more info.
AIDS Pharmaceutical Assistance – Pasco County				
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8072 www.hillscountyhealth.org	Yes	Spanish Others	No	Mon. - Fri. 7:30am-5pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	Mon. - Fri. 8am-6pm
Case Management (Medical) – Pasco County				
METRO Wellness and Community Centers. Pasco/Hernando 4747 US Hwy 19 South New Port Richey, FL 34652 (727) 494-7625 www.metrocharities.org	Yes	Spanish Creole	No	Mon. - Fri. 9am-5pm
Pasco Co. Health Department 10841 Little Road New Port Richey, FL 34669 (727) 869-3900 (Other locations) www.doh.state.fl.us/chdpasco/	Yes		No	Mon. - Fri. 7am-6pm Call for more info.
Case Management (Non-Medical) – Pasco County				
Department of Children and Families 28077 Highway 27 South Dundee, FL 33844 (863) 619-4100 www.dcf.state.fl.us	Yes	Spanish	No	Mon. - Fri. 8am-5pm
METRO Wellness and Community Centers. Pasco/Hernando 4747 US Hwy 19 South New Port Richey, FL 34652 (727) 494-7625 www.metrocharities.org	Yes	Spanish Creole	No	Mon. - Fri. 9am-5pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849	N/A	Translators available	No	

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
(800) 832-0778 www.positivehealthcare.org				
Child Care Services – Pasco County				
Department of Children and Families 28077 Highway 27 South Dundee, FL 33844 (863) 619-4100 www.dcf.state.fl.us	Yes	Spanish	No	Mon. - Fri. 8am-5pm
Early Intervention Services – Pasco County				
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8064 www.hillscountyhealth.org	Yes	Spanish Others	No	Mon. - Fri. 7:30am-5pm
METRO Wellness and Community Centers. Pasco/Hernando 4747 US Hwy 19 South New Port Richey, FL 34652 (727) 494-7625 www.metrocharities.org	Yes	Spanish Creole	No	Mon. - Fri. 9am-5pm
Pasco Co. Health Department 10841 Little Road New Port Richey, FL 34669 (727) 869-3900 (Other locations)	Yes		No	Mon. - Fri. 7am-6pm Call for more info.
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	
Spirit of Life Metropolitan Church 4133 Thys Road, New Port Richey, FL (727)-849-6962 www.spiritoflifemcc.org/	Yes (in Pasco Co.)	Spanish	No	Last Thurs of each month 11am – 2pm
Emergency Financial Assistance – Pasco County				
Mid-Florida Community Services 820 Kennedy Boulevard Brooksville, FL 34601 (352) 796-1425 www.mfcs.us.com	No	Spanish ASL German Polish French	No	Mon. - Fri. 8am-5pm
Salvation Army 8040 Washington Street Port Richey, FL 34668 (727) 847-6321 (727) 815-8539	Yes		No	Mon. - Fri. 9am-1pm
Food Bank/ Home Delivered Meals – Pasco County				
Calvary Church of the Nazarene	No	Spanish	No	Tues.

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
235 Cobblestone Drive Spring Hill, FL 34606 (352) 683- 0587 www.springhillcalvarynaz.org				10am-12pm
Food with Care 6995 Venture Circle Orlando, FL 32807 (727) 736-3057 (877) 578-9938 www.foodwithcare.com	N/A	Spanish	No	Mon. - Fri. 9am-5pm
Hillsborough Co. Health Department Nutritional Supplements 1105 East Kennedy Boulevard Tampa, FL 33602 (813) 307-8064	Yes	Spanish	No	Mon. - Fri. 8am-5pm
METRO Wellness and Community Centers. Pasco/Hernando 4747 US Hwy 19 South New Port Richey, FL 34652 (727) 494-7625 www.metrocharities.org	Yes	Spanish Creole	No	Mon. - Fri. 9am-5pm
Mid-Florida Community Services 820 Kennedy Boulevard Brooksville, FL 34601 (352) 796-1425 www.mfcs.us.com	No	Spanish ASL German Polish French	No	Mon. - Fri. 8am-5pm
Salvation Army Food Pantry 8040 Washington Street Port Richey, FL 34668 (727) 847-6321 (727) 815-8539	Yes		No	Mon. - Fri. 9am-1pm
Health Education/ Risk Reduction – Pasco County				
METRO Wellness and Community Centers 6421 North Florida Avenue Tampa, FL 33604 (813) 232-3808 www.metrocharities.org	Yes	Spanish Creole	No	Mon. - Fri. 9am-5pm
Pasco Co. Health Department 10841 Little Road New Port Richey, FL 34669 (727) 869-3900 (Other locations) www.doh.state.fl.us/chdpasco/	Yes		No	Mon. - Fri. 7am-6pm Call for more info.
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	Mon. - Fri. 8am-6pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Health Insurance Premium and Cost Sharing Assistance – Pasco County				
Florida Kid Care (888)540-4437 www.floridakidcare.org		Spanish		Call
The Health Councils, Inc 9600 Koger Blvd., Suite 221 St. Petersburg, FL 33702 (727) 217-7070 http://www.healthcouncils.org	N/A			Mon. - Fri. 8:30am-5pm
Home Health Care – Pasco County				
Bayada Nurses 4100 West Kennedy Blvd., Suite 128 Tampa, FL 33609 (813) 289-6900 www.bayada.com	Yes	Spanish	No	Mon. - Fri. 8:30am-5pm (and on call)
Home Health Works, Inc. 301 Turner Street, Suite A Clearwater, FL 33756 (727) 442-5612 (888) 449-2767	N/A		No	
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
(U.S. Veterans only)				
Visiting Nurses Association 5641 Main Street New Port Richey, FL 34652 (727) 845-8099 www.vnaa.org	No		No	Mon. - Fri. 8am-5pm
Home and Community-based Health Services – Pasco County				
Bayada Nurses 4100 West Kennedy Boulevard Suite 128 Tampa, FL 33609 (813) 289-6900 www.bayada.com	Yes	Spanish	No	Mon. - Fri. 8:30am-5pm (and on call)
Home Health Works, Inc. 301 Turner Street, Suite A Clearwater, FL 33756 (727) 442-5612 (888) 449-2767	N/A		No	
METRO Wellness and Community Centers. Pasco/Hernando 4747 US Hwy 19 South New Port Richey, FL 34652 (727) 494-7625 www.metrocharities.org	Yes	Spanish Creole	No	Mon. - Fri. 9am-5pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	N/A	Translators available	No	Mon. - Fri. 8am-6pm
Visiting Nurses Association 5641 Main Street New Port Richey, FL 34652 (727) 845-8099 www.vnaa.org	No		No	Mon. - Fri. 8am-5pm
Hospice Services – Pasco County				
HPH- Hospice 12107 Majestic Boulevard Hudson, FL 34667 (800) 486-8786 (Other locations) www.hph-hospice.org	No		No	24/7
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Housing Services – Pasco County				
Pasco Public Housing Authority 14517 7 th Street Dade City, FL 33523 (352) 567-0848 www.pascocountyhousing.org/	Yes	Spanish	Yes	Mon. - Fri. 7:30am-4:30pm
Legal Services – Pasco County				
Bay Area Legal Services 829 West Martin Luther King Jr. Boulevard Tampa, FL 33603 (813) 232-1222 x125 or x121 www.bals.org/	Yes	Spanish Creole Other	No	Mon. - Fri. 8:30am-5pm
Medical Nutrition Therapy – Pasco County				
Pasco Co. Health Department 10841 Little Road New Port Richey, FL 34669 (727) 869-3900 (Other locations) www.doh.state.fl.us/chdpasco/	Yes		No	Mon. - Fri. 7am-6pm Call for more info.
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Medical Transportation Services – Pasco County				
Mid-Florida Community Services 820 Kennedy Boulevard Brooksville, FL 34601 (352) 796-1425 www.mfcs.us.com	No	Spanish ASL German Polish French	No	Mon. - Fri. 8am-5pm
Pasco Co. Health Department 10841 Little Road	Yes		No	Mon. - Fri. 7am-6pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
New Port Richey, FL 34669 (727) 869-3900 (Other locations) www.doh.state.fl.us/chdpasco/				Call for more info.
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Mental Health Services – Pasco County				
Catholic Charities Diocese of St. Petersburg 1213 16 th Street North St. Petersburg, FL 33705 (headquarters) www.ccdosp.org (727) 893-1313	No	Spanish	No	Mon. – Fri. 8am – 5pm
Growing Counseling Center 275 West Jefferson Street Brooksville, FL 34601 (352) 544-5833	Yes		No	Mon.-Thurs 10am-7pm .
The Harbor Behavioral Health 14527 7 th Street Dade City, FL 33523 www.baycare.org (Various locations)	Yes	Spanish		Call for hours/services and locations
METRO Wellness and Community Centers. Pasco/Hernando 4747 US Hwy 19 South New Port Richey, FL 34652 (727) 494-7625 www.metrocharities.org	Yes	Spanish Creole	No	Mon. - Fri. 9am-5pm
Operation PAR 6655 66 th Street North Pinellas Park, FL 33781 (727) 507-2100 (888) 727- 6398 (Other locations) www.operationpar.com	No	Spanish	No	Mon. - Fri. 8am-5pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
Pasco Co. Health Department- New Port Richey Clinic 10841 Little Road New Port Richey, FL 34669 (727) 869-3900 (Other locations) www.doh.state.fl.us/chdpasco/	Yes		No	Mon. - Fri. 7am-6pm Call for more info.
St. Joseph's Hospital Tampa Care Clinic 4600 N. Habana Ave, Suite 15 Tampa, FL 33614 (813) 870-4760	Yes	Spanish	No	Mon.-Wed 8am-4:30pm Thurs 8am-7:30pm Fri. 8am-1pm
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Oral Health – Pasco County				
Good Samaritan Clinic 5334 Aspen Street New Port Richey, FL 34652 (727) 848-7789 www.goodsamclinic.org	Yes			M-Thurs. 10am-12pm, 1pm- 4pm
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8064 www.hillscountyhealth.org	Yes	Spanish Others	No	Mon. - Fri. 7:30am-5pm
Pasco Co. Health Department- New Port Richey Clinic 10841 Little Road New Port Richey, FL 34669 (727) 869-3900 (Other locations) www.doh.state.fl.us/chdpasco/	Yes		No	7am-6pm Mon. - Fri. Call for more info.
Permanency Planning – Pasco County				
Department of Children and Families 28077 Highway 27 South Dundee, FL 33844	Yes	Spanish	No	Mon. - Fri. 8am-5pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
(863) 619-4100 www.dcf.state.fl.us				
Psychosocial Support Services – Pasco County				
Catholic Charities Diocese of St. Petersburg 1213 16 th Street North St. Petersburg, FL 33705 (headquarters) www.ccdosp.org (727) 893-1313	No	Spanish	No	Mon. – Fri. 8am – 5pm
Good Samaritan Clinic 5334 Aspen Street New Port Richey, FL 34652 (727) 848-7789 www.goodsamclinic.org	Yes			Mon-Thurs. 10am-12pm, 1pm-4pm
The Harbor Behavioral Health 14527 7 th Street Dade City, FL 33523 www.baycare.org (Various locations)	Yes	Spanish		Call for hours/services and locations
Operation PAR 6655 66 th Street North Pinellas Park, FL 33781 (727) 507-2100 (888) 727- 6398 (Other locations) www.operationpar.com	No	Spanish	No	Mon. - Fri 8am-5pm .
Pasco Co. Health Department 10841 Little Road New Port Richey, FL 34669 (727) 869-3900 (Other locations) www.doh.state.fl.us/chdpasco/	Yes		No	Mon. - Fri 7am-6pm Call for more info.
Spirit of Life Metropolitan Church 4133 Thys Road, New Port Richey, FL (727)-849-6962 www.spiritoflifemcc.org/	Yes (in Pasco Co.)	Spanish	No	Last Thurs of each month 11am – 2pm
Referral – Pasco County				
METRO Wellness and Community Centers 6421 North Florida Avenue Tampa, FL 33604 (813) 232-3808 www.metrocharities.org	Yes	Spanish Creole	No	Mon. - Fri 9am-5pm
Rehabilitation Services – Pasco County				
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
www.baypines.va.gov (U.S. Veterans only)				
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Respite Care – Pasco County				
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Substance Abuse Services (Outpatient) – Pasco County				
Growing Counseling Center 275 West Jefferson Street Brooksville, FL 34601 (352) 544-5833	Yes		No	Mon.-Thurs. 10am-7pm
The Harbor Behavioral Health 14527 7 th Street Dade City, FL 33523 www.baycare.org (Various locations)	Yes	Spanish		Call for hours/services and locations
Operation PAR 6655 66 th Street North Pinellas Park, FL 33781 (727) 507-2100 (888) 727- 6398 (Other locations) www.operationpar.com	No	Spanish	No	Mon. - Fri. 8am-5pm
Substance Abuse Services (Residential) – Pasco County				
The Harbor Behavioral Health 14527 7 th Street Dade City, FL 33523 www.baycare.org (Various locations)	Yes	Spanish		Call for hours/services and locations
Operation PAR 6655 66 th Street North	No	Spanish	No	Mon. - Fri. 8am-5pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
Pinellas Park, FL 33781 (727) 507-2100 (888) 727- 6398 (Other locations) www.operationpar.com				
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Treatment Adherence Counseling – Pasco County				
METRO Wellness and Community Centers. Pasco/Hernando 4747 US Hwy 19 South New Port Richey, FL 34652 (727) 494-7625 www.metrocharities.org	Yes	Spanish Creole	No	Mon. - Fri. 9am-5pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	Yes	Spanish Creole Other	No	Mon. – Fri. 8am – 6pm

**Table 3: Service Access and Availability
Pinellas County**

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
Ambulatory Medical Care – Pinellas County				
Community Health Centers of Pinellas 1344 22 nd Street South St. Petersburg, FL 33712 (727) 821-6701 (Other Locations)	Yes	Spanish	No	Mon and Wed. 8am-8pm Tues, Thurs, Fri 8am-5pm
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8064 www.hillscountyhealth.org	Yes	Spanish Others	No	Mon. - Fri. 7:30am-5pm
Pinellas Co. Health Department 205 M.L. King St. N. St. Petersburg, FL 33701 (727) 824-6900 www.pinellashealth.com	Yes	Spanish Various Asian	No	Mon. - Fri. 8am-5pm
St. Joseph’s Hospital, Inc. Pinellas Care Clinic 3554 1 st Avenue N. St. Petersburg, FL 33713 (727) 321-4846 www.baycare.org	Yes	Spanish	No	Mon-Wed. 8am-4:30pm Thursday 8am-7:30pm Fri. 8am-1pm
St. Joseph’s Hospital Tampa Care Clinic 4600 N. Habana Ave, Suite 15 Tampa, FL 33614 (813) 870-4760	Yes	Spanish	No	Mon.-Wed 8am-4:30pm Thurs 8am-7:30pm Fri. 8am-1pm
U.S. Department of Veterans Affairs- Bay Pines VA Healthcare System 10000 Bay Pines Boulevard Bay Pines, FL 33744 (727) 398-6661 www.visn8.med.va.gov/baypines	Yes			Mon. - Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30 pm
USF Health Pediatric Infectious Disease (Infants through Adolescents) 777 4 th St. South St. Petersburg, FL 33701 (727) 767-4833	Yes	Spanish Creole	No	Mon. – Fri. 8am-4pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
www.allkids.org				
AIDS Drug Assistance Program – Pinellas County				
Pinellas Co. Health Department 205 M.L. King St. N. St. Petersburg, FL 33701 (727) 824-6900 www.pinellashealth.com	Yes	Spanish Various Asian	No	Mon. - Fri. 8am-5pm
AIDS Pharmaceutical Assistance – Pinellas County				
Community Health Centers of Pinellas-MedNet 1344 22 nd Street South St. Petersburg, FL 33712 (727) 821-6701 (Other Locations)	Yes	Spanish	No	Mon and Wed. 8am-8pm Tues, Thurs, Fri 8am-5pm
Day Star Life Center 226 6 th Street South St. Petersburg, FL 33701 (727) 825-0442	Yes		No	Mon, Tues, Thurs, Fri 9am-12pm, 1pm-2pm
Health Councils MedNet 9600 Koger Blvd. Suite 221 St. Petersburg, FL 33702 (727) 217-7070 www.healthcouncils.org multiple sites	Yes		No	Mon. - Fri. 8:30am-5pm
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8072 www.hillscountyhealth.org	Yes	Spanish Others	No	Mon. - Fri. 7:30am-5pm
Neighborly Care Network at The Sunshine Center 330 5th Street North St. Petersburg, FL 33701 (727) 892-5781 (727) 892-5783 (fax)	Yes		No	Mon – Thurs. 8:30am -4:30pm Fri. 8 am- 4:00pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	Yes	Spanish Creole Other	No	Mon. – Fri. 8am – 6pm
Case Management (Medical) – Pinellas County				
AIDS Service Association of Pinellas, Inc. ASAP North 1214 Cleveland Street Clearwater, FL 33755 (727) 328-3277	Yes	Spanish	No	Mon. - Fri. 8:30am-5pm
AIDS Service Association of Pinellas, Inc. ASAP South 3050 1 st Avenue South St. Petersburg, FL 33712	Yes	Spanish	No	Mon. - Fri. 8:30am-5pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
(727) 328-3277				
METRO Wellness and Community Centers. 3170 3 rd Ave North St. Petersburg, FL 33713 (727)321-3854 www.metrocharities.org	Yes (In Pinellas Co.)	Spanish Other	No	Mon. – Fri. 9am – 5pm
Case Management (Non-Medical) – Pinellas County				
Boley Center 445 31 st Street North St. Petersburg, FL 33713 (727) 821-4819	Yes		Yes	Mon. - Fri. 8:30am-4:30pm
Department of Children and Families 11351 Ulmerton Road Largo, FL 33778 (727) 588-6600	Yes	Spanish	No	Mon.-Fri. 8 am-4:30pm
Di's Imani, Inc. 3530 1 st Avenue North, Suite 208 St. Petersburg, FL 33713 (727) 321-0600	Yes		No	Mon. - Fri. 9am-5pm
Directions for Mental Health 1437 South Belcher Road Clearwater, FL 33764 (727) 524-4464 (Other locations)	Yes	Spanish Creole	No	Mon. - Fri. 8am-5pm
METRO Wellness and Community Centers 3170 3 rd Ave North St. Petersburg, FL 33713 (727)321-3854 www.metrocharities.org	Yes (In Pinellas Co.)	Spanish Other	No	Mon. – Fri. 9am – 5pm
Operation Hope of Pinellas, Inc. 1200 Dr. Martin Luther King, Jr. Street St. Petersburg, FL 33705 (727) 822-2437	Yes		No	Call.
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	Yes	Spanish Creole Other	No	Mon. – Fri. 8am – 6pm
St. Vincent De Paul 384 15 th Street North St. Petersburg, FL 33705 (727) 825-0725	Yes		Call	Call
Suncoast Center for Community Mental Health 4024 Central Avenue St. Petersburg, FL 33771 (727) 327-7656	Yes		No	Call

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
Child Care Services – Pinellas County				
Catholic Charities- Diocese of St. Petersburg 10049 North Florida Avenue Tampa, FL (813) 272-3643 (813) 375-3937	Yes			Mon. - Fri. 8am-5pm
Coordinated Child Care of Pinellas 10601 Belcher Road South Largo, FL 33777 (727) 547-5700 www.childcarepinellas.org	Yes		Call	Mon. - Fri. 8am-5pm
Department of Children and Families 11351 Ulmerton Road Largo, FL 33778 (727) 588-6600	Yes	Spanish	No	Mon.-Fri. 8 am-4:30pm
Early Intervention Services – Pinellas County				
AIDS Service Association of Pinellas, Inc. ASAP North 1214 Cleveland Street Clearwater, FL 33755 (727) 328-3277	Yes	Spanish	No	Mon. - Fri. 8:30am-5pm
Community Health Centers of Pinellas 1344 22 nd Street South St. Petersburg, FL 33712 (727) 821-6701 (Other Locations)	Yes	Spanish	No	Mon and Wed. 8am-8pm Tues, Thurs, Fri 8am-5pm .
Good Samaritan- Adherence Corp. 6085 Park Boulevard Pinellas Park, FL 33781 (727) 458-1249	Yes		No	Call
METRO Wellness and Community Centers 3170 3 rd Ave North St. Petersburg, FL 33713 (727)321-3854 www.metrocharities.org	Yes (In Pinellas Co.)	Spanish Other	No	Mon. – Fri. 9am – 5pm
Pinellas Co. Health Department 205 M.L. King St. N. St. Petersburg, FL 33701 (727) 824-6900 www.pinellashealth.com	Yes	Spanish Various Asian	No	Mon. - Fri. 8am-5pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	Yes	Spanish Creole Other	No	Mon. – Fri. 8am – 6pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
USF Health Youth Education Services (YES) 777 4 th St. South St. Petersburg, FL 33701 (727) 767-8167 www.allkids.org	Yes	Spanish Creole	No	Mon. – Fri. 8am-4pm
WestCare Foundation 1735 Dr. Martin L. King Jr. St. South St. Petersburg, FL 33705 (727) 502-0188	Yes	Spanish	No	Mon. - Fri. 8am-9pm
Emergency Financial Assistance – Pinellas County				
AIDS Service Association of Pinellas (ASAP) 3050 1 st Avenue South St. Petersburg, FL (727) 328-3260	Yes	Spanish	No	Mon. - Fri. 8:30am-5pm
Boley Center 445 31 st Street North St. Petersburg, FL 33713 (727) 821-4819	Yes		Yes	Mon. - Fri. 8:30am-4:30pm
Catholic Charities- RW1 3638 1 st Avenue North St. Petersburg, FL 33713 (727) 893-1707 (888) 816-6909	Yes		No	Mon. - Fri. 8am-5pm
Day Star Life Center 226 6 th Street South St. Petersburg, FL 33701 (727) 825-0442	Yes		No	Mon, Tues, Thurs, Fri 9am-12pm, 1pm-2pm
PHS General and Medical Assistance 647 1 st Avenue North St. Petersburg, FL 33701 (727) 582-7781 (727) 582-7709 (Other locations)	Yes	Spanish	No	Mon. - Fri. 7:30am-5pm
Pinellas Opportunity Council 3443 1 st Avenue North St. Petersburg, FL 33713 (727) 327-8690	Yes		No	Call
Salvation Army 1521 East Druid Road Clearwater, FL 33756 (727) 446-4177 (Other Locations)			No	Mon. 10am-4pm Tues-Fri 9am-4pm
St. Vincent De Paul 384 15 th Street North St. Petersburg, FL 33705 (727) 825-0725	Yes		Call	Call

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
Food Bank/ Home Delivered Meals – Pinellas County				
Abundant Life Food Ministries 1550 Belcher Road South Largo, FL 33771 (727) 210-5433	Yes		No	Thurs. 9am-11am
Christ Church of Palm Harbor 1111 Indian Avenue Palm Harbor, FL 34682 (727) 784-5829	No		No	Tues. 10am-1pm
Clearview United Methodist 4515 38 th Avenue North St. Petersburg, FL 33713 (727) 522-4673	Yes		No	Mon & Thur. 9:30am-12pm
Day Star Life Center 226 6 th Street South St. Petersburg, FL 33701 (727) 825-0442	Yes		No	Mon, Tues, Thurs, Fri 9am-12pm, 1pm-2pm
Emergency Relief Food Pantry 10888 126 th Avenue North Largo, FL 33778 (727) 581-1435	Yes		No	Tues & Wed. 9:30am-12pm
FEAST, Inc. 32764 US Highway 19 North Palm Harbor, FL 34684 (727) 789-5275	Yes		No	Tues- Fri 9am-12pm
Food with Care 6995 Venture Circle Orlando, FL 32807 (727) 736-3057 (877) 578-9938	N/A	Spanish	No	Mon. - Fri. 9am-5pm
Good Samaritan Food Pantry 1820 18 th Avenue South St. Petersburg, FL 33712 (727) 821-3265	Yes	ASL	No	Call
Meals on Wheels 12425 28 th Street North St. Petersburg, FL 33716 (727) 573-7773 (Home Delivered Meals)	N/A		No	Call
Neighborly Care Network 12425 28 th Street North, Suite 200 St. Petersburg, FL 33716 (727) 573-9444 (Adult congregate dining)	Yes-various sites		Yes	Call
Northside ETS Food Pantry 9825 66 th Street North Pinellas Park, FL 33782 (727) 548-1535	Yes		No	Wed & Fri 10am-12pm
Operation Hope of Pinellas, Inc. 1200 Dr. Martin Luther King, Jr. Street St. Petersburg, FL 33705	Yes		No	Call.

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
(727) 822-2437				
RCS Food Bank 700 Druid Road Clearwater, FL 33756 (727) 443-4031	Yes	Spanish	No	Mon, Tues, Wed, Fri 12:30pm-3:30pm
Salvation Army 1521 East Druid Road Clearwater, FL 33756 (727) 446-4177 (Other Locations)	Yes		No	Mon. 10am-4pm Tues-Fri 9am-4pm
St. Anthony's Pinellas Care Clinic 3554 1 st Avenue N. St. Petersburg, FL 33713 (727) 321-4846 (Nutritional Supplements)	Yes	Spanish	No	M-Wed. 8am-4:30pm Thurs. 8am-7:30pm Fri. 8am-1pm
St. Petersburg Free Clinic Food Bank 863 3rd Avenue North St. Petersburg, FL 33701 (727) 821-6574 www.stpetersburgfreeclinic.org	Yes			Call for distribution times
St. Vincent DePaul 384 15 th Street North St. Petersburg, Florida 33705 727) 823-2516 www.svdpsouthpinellas.org	Yes		No	Call for Dining Hours
Tarpon Springs Shepard Center 101 West Court Street Tarpon Springs, FL 34689 (727) 939-1400 x13	Yes	Spanish	No	Mon. - Fri. 9:30am-12:30pm
Wesley United Methodist Church 301 37 th Avenue North St. Petersburg, FL 33705 (727) 896-4797	Yes		No	M,W,F 9am-12pm
Health Education/ Risk Reduction– Pinellas County				
AIDS Service Association of Pinellas (ASAP) 3050 1 st Avenue South St. Petersburg, FL (727) 328-3260	Yes	Spanish	No	Mon. - Fri. 8:30am-5pm
METRO Wellness and Community Centers 3170 3 rd Avenue North St. Petersburg, FL 33713 (727) 321-3854	Yes	Spanish	No	Mon. - Fri. 9am-5pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	Yes	Spanish Creole Other	No	Mon. – Fri. 8am – 6pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
St. Anthony's Pinellas Care Clinic 3554 1 st Avenue N. St. Petersburg, FL 33713 (727) 321-4846 www.stanthonys.com/1133.cfm	Yes	Spanish	No	Mon.-Wed. 8am-4:30pm Thurs 8am-7:30pm Fri. 8am-1pm
U.S. Department of Veterans Affairs- Bay Pines VA Healthcare System 10000 Bay Pines Boulevard Bay Pines, FL 33744 (727) 398-6661 www.visn8.med.va.gov/baypines (U.S. Veterans only)	Yes			Mon. - Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30 pm
USF Health Youth Education Services (YES) 777 4 th St. South St. Petersburg, FL 33701 (727) 767-8167 www.allkids.org	Yes	Spanish Creole	No	Mon. – Fri. 8am-4pm
Health Insurance Premium and Cost Sharing Assistance – Pinellas County				
Florida Kid Care (888)540-4437 www.floridakidcare.org		Spanish		Call
The Health Councils, Inc 9600 Koger Boulevard, Suite 221 St. Petersburg, FL 33702 (727) 217-7070 http://www.healthcouncils.org	N/A			Mon. - Fri. 7am-5:30pm
Home HealthCare – Pinellas County				
Bayada Nurses 4100 W Kennedy Blvd, Suite 128 Tampa, FL 33609 (813) 289-6900 www.bayada.com	Yes	Spanish	No	Mon. - Fri. 8:30am-5pm and On Call
Home Health Works, Inc. 301 Turner Street, Suite A Clearwater, FL 33756 (727) 442-5612 (888) 449-2767	N/A		No	Mon. – Fri. 9am – 5pm
Neighborly Care Network 12425 28 th Street North, Suite 200 St. Petersburg, FL 33716 (727) 573-9444			Yes	Mon. - Fri. 8am-5pm
Nurse Core 1919 Tyrone Boulevard	Yes		No	Mon. - Fri. 8am-5pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
St. Petersburg, FL 33710 (727) 345-7009				
U.S. Department of Veterans Affairs- Bay Pines VA Healthcare System 10000 Bay Pines Boulevard Bay Pines, FL 33744 (727) 398-6661 www.visn8.med.va.gov/baypines (U.S. Veterans only)	Yes			Mon. - Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30 pm
Home and Community Based Health Care – Pinellas County				
Bayada Nurses 4100 W Kennedy Blvd, Suite 128 Tampa, FL 33609 (813) 289-6900 www.bayada.com	Yes	Spanish	No	Mon. - Fri. 8:30am-5pm and On Call
Home Health Works, Inc. 301 Turner Street, Suite A Clearwater, FL 33756 (727) 442-5612 (888) 449-2767	N/A		No	Mon. – Fri. 9am – 5pm
METRO Wellness and Community Centers 3170 3 rd Avenue North St. Petersburg, FL 33713 (727) 321-3854	Yes	Spanish	No	Mon. - Fri. 9am-5pm
Neighborly Care Network 12425 28 th Street North, Suite 200 St. Petersburg, FL 33716 (727) 573-9444			Yes	Mon. - Fri. 8am-5pm
Nurse Core 1919 Tyrone Boulevard St. Petersburg, FL 33710 (727) 345-7009	Yes		No	Mon. - Fri. 8am-5pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	Yes	Spanish Creole Other	No	Mon. – Fri. 8am – 6pm
USF Department of Pediatrics All Children's Hospital (Infants through Adolescents) 17 Davis Boulevard, 2 nd Floor Tampa, FL 33606	Yes	Spanish Creole		Monday 8am-5pm (HIV)

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
(813) 259-8705 www.allkids.org				
Hospice Services – Pinellas County				
Suncoast Hospice 5771 Roosevelt Boulevard Clearwater, FL 33760 (727) 586-4432	N/A	Spanish	No	24/7
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Housing Services – Pinellas County				
Boley Center 445 31 st Street North St. Petersburg, FL 33713 (727) 821-4819	Yes		Yes	Mon. - Fri. 8:30am-4:30pm
Catholic Charities Diocese of St. Petersburg (headquarters) 1213 16 th Street North St. Petersburg, FL 33705 www.ccdosp.org (727) 893-1313	No	Spanish	No	Mon. – Fri. 8am – 5pm
Community Service Foundation 925 Lakeview Road Clearwater, FL 33756 (727) 461-0618		Spanish		Mon. - Fri. 8:30am-5pm
Pinellas County and Dunedin Housing Authority 11479 Ulmerton Road Largo, FL 33778 (727) 443-7684 (Other locations)	Yes			Mon. - Fri. 8am-5pm
St. Vincent De Paul 384 15 th Street North St. Petersburg, FL 33705 (727) 825-0725	Yes		Call	Call
Legal Services – Pinellas County				
Bay Area Legal Services 829 West Martin L. King Jr. Boulevard Tampa, FL 33603 (813) 232-1222 x125/x121	Yes	Any	No	Mon. - Fri. 8:30am-5pm Can accommodate.

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
Community Law Program 501 1 st Avenue North, Room 512 St. Petersburg, FL 33701 (727) 582-7402	Yes		No	Mon. - Fri. 9am-4:30pm
Gulf Coast Legal Services 641 1 st Street South St. Petersburg, FL 33701 (727) 821-0726 (Other locations)	Yes		No	Mon. - Fri. 9am-5pm
Medical Nutrition Therapy – Pinellas County				
Community Health Centers of Pinellas 1344 22 nd Street South St. Petersburg, FL 33712 (727) 821-6701 (Other Locations)	Yes	Spanish	No	Mon and Wed. 8am-8pm Tues, Thurs, Fri 8am-5pm
Neighborly Care Network 12425 28 th Street North, Suite 200 St. Petersburg, FL 33716 (727) 756-1001 www.neighborly.org	Yes- Various locations		Yes	8am-5pm M-F
St. Joseph's Hospital, Inc. Pinellas Care Clinic 3554 1 st Avenue N. St. Petersburg, FL 33713 (727) 321-4846 www.baycare.org	Yes	Spanish	No	Mon-Wed. 8am-4:30pm Thursday 8am-7:30pm Fri. 8am-1pm
U.S. Department of Veterans Affairs- Bay Pines VA Healthcare System 10000 Bay Pines Boulevard Bay Pines, FL 33744 (727) 398-6661 www.visn8.med.va.gov/baypines (U.S. Veterans only)	Yes			Mon. - Fri. 8am-4:30 pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30 pm
USF Health Pediatric Infectious Disease (Infants through Adolescents) 777 4 th St. South St. Petersburg, FL 33701 (727) 767-4833 www.allkids.org	Yes	Spanish Creole	No	Mon. – Fri. 8am-4pm
Medical Transportation Services – Pinellas County				
Day Star Life Center 226 6 th Street South	Yes		No	Mon, Tues, Thurs, Fri 9am-12pm,

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
St. Petersburg, FL 33701 (727) 825-0442				1pm-2pm
Neighborly Care Network 12425 28 th Street North, Suite 200 St. Petersburg, FL 33716 (727) 573-9444			Yes	Mon. - Fri. 8am-5pm
Pinellas Suncoast Transit Authority 3201 Scherer Drive, St. Petersburg, FL 33716 (727) 540-1900 www.psta.net				Call for schedules
St. Anthony's Pinellas Care Clinic 3554 1 st Avenue N. St. Petersburg, FL 33713 (727) 321-4846 (Transportation Assistance)	Yes	Spanish	No	M-Wed. 8am-4:30pm Thurs. 8am-7:30pm Fri. 8am-1pm
St. Vincent De Paul 384 15 th Street North St. Petersburg, FL 33705 (727) 825-0725	Yes		Call	Call
Transportation Disadvantaged Program 7740 66 th Street North Pinellas Park, FL 33781 (727) 545-2100	N/A		Call	Mon. - Fri. 5:30am-6pm
U.S. Department of Veterans Affairs- Bay Pines VA Healthcare System 10000 Bay Pines Boulevard Bay Pines, FL 33744 (727) 398-6661 www.visn8.med.va.gov/baypines (U.S. Veterans only)	Yes			Mon. - Fri. 8am-4:30 pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30 pm
Mental Health Services – Pinellas County				
Boley Center 445 31 st Street North St. Petersburg, FL 33713 (727) 821-4819	Yes		Yes	Mon. - Fri. 8:30am-4:30pm
Catholic Charities Diocese of St. Petersburg (headquarters) 1213 16 th Street North St. Petersburg, FL 33705 www.ccdosp.org (727) 893-1313	No	Spanish	No	Mon. – Fri. 8am – 5pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
Directions for Mental Health 1437 South Belcher Road Clearwater, FL 33764 (727) 524-4464 (Other locations)	Yes	Spanish Creole		Mon. - Fri. 8am-5pm
METRO Wellness and Community Centers 3170 3 rd Ave North St. Petersburg, FL 33713 (727)321-3854 www.metrocharities.org	Yes (In Pinellas Co.)	Spanish Other	No	Mon. – Fri. 9am – 5pm
Operation PAR 13800 66 th Street North Largo, FL 33771 (888) PAR-NEXT (727) 538-7245	Yes	Spanish		24/7
PEMHS, Inc. 11254 58 th Street North Pinellas Park, FL 33782 (727) 545-6477	Yes	Spanish		24/7
St. Anthony's Pinellas Care Clinic 3554 1 st Avenue N. St. Petersburg, FL 33713 (727) 321-4846 www.stanthonys.com/1133.cfm	Yes	Spanish	No	M-Wed. 8am-4:30pm Thurs. 8am-7:30pm Fri. 8am-1pm
St. Vincent De Paul 384 15 th Street North St. Petersburg, FL 33705 (727) 825-0725	Yes		Call	Call
Suncoast Center for Community Mental Health 4024 Central Avenue St. Petersburg, FL 33771 (727) 327-7656	Yes			Call
U.S. Department of Veterans Affairs- Bay Pines VA Healthcare System 10000 Bay Pines Boulevard Bay Pines, FL 33744 (727) 398-6661 www.visn8.med.va.gov/baypines (U.S. Veterans only)	Yes			Mon. - Fri. 8am-4:30 pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30 pm
Oral Health– Pinellas County				
Community Health Centers of Pinellas	Yes	Spanish	No	Mon and Wed. 8am-8pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
1344 22 nd Street South St. Petersburg, FL 33712 (727) 821-6701				Tues, Thurs, Fri. 8am-5pm
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8064 www.hillscountyhealth.org	Yes	Spanish Others	No	Mon. - Fri. 7:30am-5pm
PHS General and Medical Assistance 647 1 st Avenue North St. Petersburg, FL 33701 (727) 582-7781 (727) 582-7709 (Other locations)	Yes	Spanish	No	Mon. - Fri. 7:30am-5pm
Pinellas Co. Health Department (multiple sites-children only) (727)824-6975	Yes			Mon. - Fri. 8am-5pm
St. Petersburg College- Dental Hygiene Clinic 7200 66 th Street North Pinellas Park, FL 33781 (727) 341-3668	Yes		No	Mon. - Thurs. 8am-4:30pm Fri. 8am-4pm
UF College of Dentistry- St. Petersburg Clinic 9200 113 th Street North Seminole, FL 34684 (727) 394-6064		Spanish	No	Mon. - Fri. 7:30am-4pm
Outreach Services – Pinellas County				
AIDS Service Association of Pinellas (ASAP) 3050 1 st Avenue South St. Petersburg, FL (727) 328-3260	Yes	Spanish	No	Mon. - Fri. 8:30am-5pm
Good Samaritan- Adherence Corp. 6085 Park Boulevard Pinellas Park, FL 33781 (727) 458-1249	Yes		No	Call
METRO Wellness and Community Centers 3170 3 rd Avenue North St. Petersburg, FL 33713 (727) 321-3854	Yes	Spanish	No	Mon. - Fri. 9am-5pm
USF Health Youth Education Services (YES) 777 4 th St. South St. Petersburg, FL 33701 (727) 767-8167 www.allkids.org	Yes	Spanish Creole	No	Mon. – Fri. 8am-4pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
Permanency Planning – Pinellas County				
Catholic Charities- Diocese of St. Petersburg 1213 16th Street North St. Petersburg, FL 33705 Telephone: (727) 893-1313 Fax: (727) 893-1307 http://ccdosp.org	Yes		No	8am-5pm M-F
Department of Children and Families 11351 Ulmerton Road Largo, FL 33778 (727) 588-6600	Yes	Spanish	No	Mon.-Fri. 8 am-4:30pm
Psychosocial Support Services – Pinellas County				
AA- Pinellas County Central Office 8340 Ulmerton Road, Suite 220 Largo, FL 33771 (727) 530-0415 24hr Spanish Helpline (877) 209-0523			No	Mon. - Fri. 10am-6pm
AIDS Service Association of Pinellas (ASAP) 3050 1 st Avenue South St. Petersburg, FL (727) 328-3260	Yes	Spanish	No	Mon. - Fri 8:30am-5pm
Boley Center 445 31 st Street North St. Petersburg, FL 33713 (727) 821-4819	Yes		Yes	Mon. - Fri. 8:30am-4:30pm
Di's Imani, Inc. 3530 1 st Avenue North, Suite 208 St. Petersburg, FL 33713 (727) 321-0600	Yes		No	Mon. - Fri. 9am-5pm
Directions for Mental Health 1437 South Belcher Road Clearwater, FL 33764 (727) 524-4464 (Other locations)	Yes	Spanish Creole	No	Mon. - Fri. 8am-5pm
Good Samaritan- Adherence Corp. 6085 Park Boulevard Pinellas Park, FL 33781 (727) 458-1249	Yes		No	Call
METRO Wellness and Community Centers. 3170 3 rd Ave North St. Petersburg, FL 33713 (727)321-3854 www.metrocharities.org	Yes (In Pinellas Co.)	Spanish Other	No	Mon. – Fri. 9am – 5pm
Operation PAR 13800 66 th Street North	Yes	Spanish	No	24/7

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
Largo, FL 33771 (888) PAR-NEXT (727) 538-7245 (Other locations)				
St. Vincent De Paul 384 15 th Street North St. Petersburg, FL 33705 (727) 825-0725	Yes		Call	Call
Suncoast Center for Community Mental Health 4024 Central Avenue St. Petersburg, FL 33771 (727) 327-7656	Yes		No	Call
Wesley United Methodist Church 301 37 th Avenue North St. Petersburg, FL 33705 (727) 896-4797			No	Mon. Wed. Fri. 9am-12pm
WestCare Foundation 1735 Dr. Martin L. King Jr. Street South St. Petersburg, FL 33705 (727) 502-0188	Yes	Spanish	No	Mon. - Fri. 8am-9pm
USF Health Pediatric Infectious Disease (Infants through Adolescents) 777 4 th St. South St. Petersburg, FL 33701 (727) 767-4833 www.allkids.org	Yes	Spanish Creole	No	Mon. – Fri. 8am-4pm
Referral – Pinellas County				
AIDS Service Association of Pinellas (ASAP) 3050 1 st Avenue South St. Petersburg, FL (727) 328-3260	Yes	Spanish	No	Mon. - Fri. 8:30am-5pm
Good Samaritan- Adherence Corp. 6085 Park Boulevard Pinellas Park, FL 33781 (727) 458-1249	Yes		No	Call
METRO Wellness and Community Centers 3170 3 rd Avenue North St. Petersburg, FL 33713 (727) 321-3854	Yes	Spanish	No	Mon. - Fri. 9am-5pm
WestCare Foundation 1735 Dr. Martin L. King Jr. Street South St. Petersburg, FL 33705 (727) 502-0188	Yes	Spanish	No	Mon. - Fri. 8am-9pm
USF Health Pediatric Infectious Disease (Infants through	Yes	Spanish Creole	No	Mon. – Fri. 8am-4pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
Adolescents) 777 4 th St. South St. Petersburg, FL 33701 (727) 767-4833 www.allkids.org				
USF Health Youth Education Services (YES) 777 4 th St. South St. Petersburg, FL 33701 (727) 767-8167 www.allkids.org	Yes	Spanish Creole	No	Mon. – Fri. 8am-4pm
Rehabilitation Services – Pinellas County				
Cypress Healthcare Palm Terrace of St. Petersburg 521 69 th Avenue North St. Petersburg, FL 33702 (727) 526-7000	Yes		No	Mon. - Fri. 8am-8pm
Morton Plant- Barrett Rehabilitation Center 430 Pinellas Street Clearwater, FL 33756 (727) 462-7031	Yes		No	Call
Nurse Core 1919 Tyrone Boulevard St. Petersburg, FL 33710 (727) 345-7009	Yes		No	Mon. - Fri. 8am-5pm
U.S. Department of Veterans Affairs- Bay Pines VA Healthcare System 10000 Bay Pines Boulevard Bay Pines, FL 33744 (727) 398-6661 www.visn8.med.va.gov/baypines (U.S. Veterans only)	Yes			Mon. - Fri. 8am-4:30 pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30 pm
Respite Care – Pinellas County				
Cypress Healthcare Palm Terrace of St. Petersburg 521 69 th Avenue North St. Petersburg, FL 33702 (727) 526-7000	Yes		No	Mon. - Fri. 8am-8pm
U.S. Department of Veterans Affairs- Bay Pines VA Healthcare System 10000 Bay Pines Boulevard Bay Pines, FL 33744	Yes			Mon. - Fri. 8am-4:30pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
(727) 398-6661 www.visn8.med.va.gov/baypines (U.S. Veterans only)				
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Substance Abuse Services (Outpatient) – Pinellas County				
Directions for Mental Health 1437 South Belcher Road Clearwater, FL 33764 (727) 524-4464 (Other locations)	Yes	Spanish Creole	No	Mon. - Fri. 8am-5pm
METRO Wellness and Community Centers. 3170 3 rd Ave North St. Petersburg, FL 33713 (727)321-3854 www.metrocharities.org	Yes (In Pinellas Co.)	Spanish Other	No	Mon. – Fri. 9am – 5pm
Operation PAR 13800 66 th Street North Largo, FL 33771 (888) PAR-NEXT (727) 538-7245	Yes	Spanish	No	24/7
Suncoast Center for Community Mental Health 4024 Central Avenue St. Petersburg, FL 33771 (727) 327-7656	Yes		No	Call
WestCare Foundation 1735 Dr. Martin L. King Jr. Street South St. Petersburg, FL 33705 (727) 502-0188	Yes	Spanish	No	Mon. - Fri. 8am-9pm
Substance Abuse Services (Residential) – Pinellas County				
Operation PAR 13800 66 th Street North Largo, FL 33771 (888) PAR-NEXT (727) 538-7245	Yes	Spanish	No	24/7
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital	Yes (in Hillsborough	Spanish, Creole,	No	Mon. – Fri. 8am-4:30pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Co.)	Other		
Treatment Adherence Services – Pinellas County				
AIDS Service Association of Pinellas (ASAP) 3050 1 st Avenue South St. Petersburg, FL (727) 328-3260	Yes	Spanish	No	Mon. - Fri. 8:30am-5pm
Good Samaritan- Adherence Corp. 6085 Park Boulevard Pinellas Park, FL 33781 (727) 458-1249	Yes		No	Call
METRO Wellness and Community Centers. 3170 3 rd Ave North St. Petersburg, FL 33713 (727)321-3854 www.metrocharities.org	Yes (In Pinellas Co.)	Spanish Other	No	Mon. – Fri. 9am – 5pm
Operation Hope of Pinellas, Inc. 1200 Dr. Martin Luther King, Jr. Street St. Petersburg, FL 33705 (727) 822-2437	Yes		No	Call.
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	Yes	Spanish Creole Other	No	Mon. – Fri. 8am – 6pm
USF Health Pediatric Infectious Disease (Infants through Adolescents) 777 4 th St. South St. Petersburg, FL 33701 (727) 767-4833 www.allkids.org	Yes	Spanish Creole	No	Mon. – Fri. 8am-4pm
USF Health Youth Education Services (YES) 777 4 th St. South St. Petersburg, FL 33701 (727) 767-8167 www.allkids.org	Yes	Spanish Creole	No	Mon. – Fri. 8am-4pm
WestCare Foundation 1735 Dr. Martin L. King Jr. Street South St. Petersburg, FL 33705 (727) 502-0188	Yes	Spanish	No	Mon. - Fri. 8am-9pm

**Table 3: Service Access and Availability
Polk County**

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
Ambulatory Medical Care – Polk County				
Central Florida Health Care 950 County Road 17A West Avon Park, FL 33825-2164 (863) 452-3000 (Several Locations) www.cfhconline.org	Yes	Spanish	No	Mon-Thurs 7:30am-5:30pm Fri 7:30am-5pm Sat. 7:30am-12pm
Good Samaritan Free Clinic/ Talbot House Ministries 814 North Kentucky Avenue Lakeland, FL 33801 (863) 687-8475 x112	Yes	Spanish	No	Call
Hardee Co. Health Department 115 K.D. Revell Road Wauchula, Florida 33873 (863) 773-4161	No	Spanish ASL	No	Mon. – Fri. 7am-5:30pm
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8064 www.hillscountyhealth.org	Yes	Spanish Others	No	Mon. - Fri. 7:30am-5pm
Lakeland Volunteers in Medicine 1021 Lakeland Hills Boulevard Lakeland, FL 33805 (863) 688-5846 www.lvim.net	Yes	Spanish	No	Mon. 8am-12pm Tues-Fri 8am-5pm
Polk Co. Health Department 1255 Brice Boulevard Bartow, FL 33830 (863) 519-8233 www.mypolkchd.org	Yes	Spanish Creole	No	7:30am-5pm Mon. - Fri.
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
AIDS Drug Assistance Program – Polk County				
Polk Co. Health Department 1255 Brice Boulevard	Yes	Spanish Creole	No	Mon. - Fri. 7:30am-5pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
Bartow, FL 33830 (863) 519-8233 www.mypolkchd.org				
AIDS Pharmaceutical Assistance – Polk County				
Health Councils MedNet 9600 Koger Blvd., Suite 221 St. Petersburg, FL 33702 (727) 217-7070 www.healthcouncils.org multiple sites	Yes		No	Mon. - Fri. 8:30am-5pm
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8072 www.hillscountyhealth.org	Yes	Spanish Others	No	Mon. - Fri. 7:30am-5pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	Yes	Spanish Creole Other	No	Mon. – Fri. 8am – 6pm
Case Management (Medical) – Polk County				
Polk Co. Health Department 1255 Brice Boulevard Bartow, FL 33830 (863) 519-8233 www.mypolkchd.org	Yes	Spanish Creole	No	Mon. - Fri. 7:30am-5pm
Case Management (Non-Medical) – Polk County				
Department of Children and Families 4720 Old Highway 37 Lakeland, FL 33813 (863) 619-4100 www.dcf.state.fl.us	Yes	Spanish	No	Mon. - Fri. 8am-5pm
Peace River Center 1239 East Main Street Bartow, FL 33831 (863) 519-0575 www.peace-river.com (Various locations)	Yes	Spanish		Mon. - Fri. 8am-4:30pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	Yes	Spanish Creole Other	No	Mon. – Fri. 8am – 6pm
Tri-County Human Services 1815 Crystal Drive Lakeland, FL 33801 (863) 709-8923 www.tchsonline.com	yes	Spanish	Yes	Mon. - Fri. 8am-4:30pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
(Various locations)				
Child Care Services – Polk County				
Department of Children and Families 4720 Old Highway 37 Lakeland, FL 33813 (863) 619-4100 www.dcf.state.fl.us	Yes	Spanish	No	Mon. - Fri. 8am-5pm
Early Intervention Services – Polk County				
Central Florida Health Care 950 County Road 17A West Avon Park, FL 33825-2164 (863) 452-3000 (Several Locations) www.cfhconline.org	Yes	Spanish	No	Mon -Thurs 7:30am-5:30pm Fri 7:30am-5pm Sat. 7:30am-12pm
Polk Co. Health Department 1255 Brice Boulevard Bartow, FL 33830 (863) 519-8233 www.mypolkchd.org	Yes	Spanish Creole	No	Mon. - Fri. 7:30am-5pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	Yes	Spanish Creole Other	No	Mon. – Fri. 8am – 6pm
Emergency Financial Assistance – Polk County				
Lakeland Volunteers in Medicine 1021 Lakeland Hills Boulevard Lakeland, FL 33805 (863) 688-5846 www.lvim.net	Yes	Spanish	No	Mon. 8am-12pm Tues-Fri 8am-5pm
Salvation Army 2620 Kathleen Road Lakeland, FL 33809 (863) 853-2214 (Other locations)	Yes		No	
Food Bank/ Home Delivered Meals – Polk County				
Crossroads Community Church 2583 Thornhill Road Auburndale, FL 33825 (863) 967-6252 www.thexroads.org	No		No	Call
Food with Care 6995 Venture Circle Orlando, FL 32807 (727) 736-3057 (877) 578-9938 www.foodwithcare.com	N/A	Spanish	No	Mon. - Fri. 9am-5pm
Lighthouse Gospel Mission and Faith Home 7211 78 th Street	Yes	Spanish	No	Mon-Thurs. 1pm-3pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
Riverview, FL 35569 (813) 677-5220				
Salvation Army Food Pantry 2620 Kathleen Road Lakeland, FL 33809 (863) 853-2214 (Other locations)	Yes		No	
Talbot House Ministries 814 North Kentucky Avenue Lakeland, FL 33801 (863) 687-8475 x112	Yes	Spanish	No	Call
Health Education/ Risk Reduction – Polk County				
Peace River Center Administrative Services 1239 East Main Street (863) 519-0575 www.peace-river.com	Yes	Spanish	No	Mon. – Thurs. 7:30am-5pm Fri. 7:30am- 1:00pm
Polk Co. Health Department 1255 Brice Boulevard Bartow, FL 33830 (863) 519-8233 www.mypolkchd.org	Yes	Spanish Creole	No	Mon. - Fri. 7:30am-5pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	Yes	Spanish Creole Other	No	Mon. – Fri. 8am – 6pm
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Health Insurance Premium and Cost Sharing Assistance – Polk County				
Florida Kid Care (888)540-4437 www.floridakidcare.org		Spanish		Call
The Health Councils, Inc 9600 Koger Boulevard, Suite 221 St. Petersburg, FL 33702 (727) 217-7070 http://www.healthcouncils.org	N/A			Mon. - Fri. 8am-4:30pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
Home Health Care – Polk County				
Bayada Nurses 4100 West Kennedy Blvd, Suite 128 Tampa, FL 33609 (813) 289-6900 www.bayada.com	Yes	Spanish	No	Mon. - Fri. 8:30am-5pm and On Call
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Visiting Nurses Association 1733 East memorial Blvd. Lakeland, FL 33801 (800) 988-4862 www.vna.org	N/A		No	Mon. - Fri. 8am-5pm
Home and Community-based Health Care – Polk County				
Bayada Nurses 4100 West Kennedy Blvd, Suite 128 Tampa, FL 33609 (813) 289-6900 www.bayada.com	Yes	Spanish	No	Mon. - Fri. 8:30am-5pm and On Call
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	Yes	Spanish Creole Other	No	Mon. – Fri. 8am – 6pm
Visiting Nurses Association 1733 East memorial Blvd. Lakeland, FL 33801 (800) 988-4862 www.vna.org	N/A		No	Mon. - Fri. 8am-5pm
Hospice Services – Polk County				
Good Shepherd Hospice 1239 E Main Street Bartow, FL 33830 (863)533-0203 www.goodshepherdhospice.org	N/A	Spanish	No	24/7
Life Path Hospice & Palliative Care		Spanish	No	24/7

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
3010 West Azelee Street Tampa, FL 33609 (813) 877-2200 (800) 209-2200 (Other locations)				
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Housing Services – Polk County				
Polk Co. Health Department 1255 Brice Boulevard Bartow, FL 33830 (863) 519-8233 www.mypolkchd.org	Yes	Spanish Creole	No	Mon. - Fri. 7:30am-5pm
Public Housing Authority 1060 Woodlawn Avenue Bartow, FL 33830 (863) 533-6311 (Other locations)	Yes		Yes	Mon. - Fri. 8am-5pm
Legal Services – Polk County				
Florida Rural Legal Services 963 East Memorial Boulevard Lakeland, FL 33801 (863) 688-7376 www.frls.org	Yes	Spanish	No	Mon. - Fri. 8:30-5pm
Medical Nutrition Therapy – Polk County				
Polk Co. Health Department 1255 Brice Boulevard Bartow, FL 33830 (863) 519-8233 www.mypolkchd.org	Yes	Spanish Creole	No	Mon. - Fri. 7:30am-5pm
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd.	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)				
Medical Transportation Services – Polk County				
Lakeland Volunteers in Medicine 1021 Lakeland Hills Boulevard Lakeland, FL 33805 (863) 688-5846 www.lvim.net	Yes	Spanish	No	Mon. 8am-12pm Tues-Fri 8am-5pm
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Mental Health Services – Polk County				
Counseling Center of Plant City 305 North Palmer Street Plant City, FL 33563 (813) 752-7229	No		No	By appointment only.
Peace River Center 213 E. Orange Street, Suite B Wauchula, FL (863) 773-3228 (863) 519-0575 www.peace-river.com	Yes	Spanish	No	Mon. – Thurs. 7:30am-5pm Fri. 7:30am- 1:00pm
Polk Co. Health Department 1255 Brice Boulevard Bartow, FL 33830 (863) 519-8233 www.mypolkchd.org	Yes	Spanish Creole	No	Mon. - Fri. 7:30am-5pm
Tri-County Human Services Florida Center for Addiction & Dual Disorders 100 West College Drive Avon Park, FL 33825 (863) 452-3858	No	Spanish	Yes	Mon. - Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
(U.S. Veterans only)				
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Winter Haven Hospital- Behavioral Health 200 Avenue F Northeast Winter Haven, FL 33881 (800) 723-3248	Yes	Spanish	No	24/7
Oral Health – Polk County				
Central Florida Health Care 109 West Wall Street Frostproof, FL (863) 635-4891 (Other locations)	Yes	Spanish	No	Mon-Thurs 7:30am-5:30pm Fri 7:30am-5pm Sat. 7:30am-12pm
Hardee Co. Health Department 115 K.D. Revell Road Wauchula, Florida 33873 (863) 773-4161	No	Spanish ASL	No	Mon. – Fri. 7am-5:30pm
Hillsborough Co. Health Department 1105 E. Kennedy Blvd. Tampa, FL 33602 (813) 307-8064 www.hillscountyhealth.org	Yes	Spanish Others	No	Mon. - Fri. 7:30am-5pm
Polk Co. Health Department Dental Clinic 1255 Brice Blvd. Bartow, FL 33830 (863) 965-6333	Yes	Spanish Creole Various	No	Mon-Thurs. 7:30am-6pm
Outreach – Polk County				
Polk Co. Health Department 1255 Brice Blvd. Bartow, FL 33830 (863) 965-6333	Yes	Spanish Creole Various	No	Mon-Thurs. 7:30am-6pm
Permanency Planning – Polk County				
Department of Children and Families 4720 Old Highway 37 Lakeland, FL 33813 (863) 619-4100 www.dcf.state.fl.us	Yes	Spanish	No	Mon. - Fri. 8am-5pm
Department of Children and Families 28077 Highway 27 South Dundee, FL 33844 (863) 619-4100 www.dcf.state.fl.us	Yes	Spanish	No	8am-5pm Mon. - Fri.

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
Psychosocial Support Services – Polk County				
Crossroads Community Church 2583 Thornhill Road Auburndale, FL 33825 (863) 967-6252	No		No	Call
Talbot House Ministries 814 North Kentucky Avenue Lakeland, FL 33801 (863) 687-8475 x112	Yes			Call
Tri-County Human Services Florida Center for Addiction & Dual Disorders 100 West College Drive Avon Park, FL 33825 (863) 452-3858	No	Spanish	Yes	Mon. - Fri. 8am-4:30pm
Referral Services – Polk County				
Polk Co. Health Department 1255 Brice Blvd. Bartow, FL 33830 (863) 965-6333	Yes	Spanish Creole Various	No	Mon-Thurs. 7:30am-6pm
United Way of Central Florida 5605 US Hwy 98 S Highland City, FL 33846 (863) 648-1500 211 for referrals http://uwcf.org	N/A		No	24/7 (211 line)
Rehabilitation Services – Polk County				
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd. Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Respite Care – Polk County				
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: James A. Haley Veterans Hospital 13000 Bruce B. Downs Blvd.	Yes (in Hillsborough Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm

Service Category	On Bus Line	Languages (Other than English)	Waiting List	Hours
Tampa, FL 33612 (813) 972-2000 www.tampa.va.gov (U.S. Veterans only)				
Substance Abuse Services (Outpatient) – Polk County				
Tri-County Human Services Florida Center for Addiction & Dual Disorders 100 West College Drive Avon Park, FL 33825 (863) 452-3858	No	Spanish	Yes	Mon. - Fri. 8am-4:30pm
Substance Abuse Services (Residential) – Polk County				
Talbot House Ministries 601 N Massachusetts Ave Lakeland, FL 33801 (863) 802-1182	Yes			Mon. - Fri. 8am-4:30pm
Tri-County Human Services Florida Center for Addiction & Dual Disorders 100 West College Drive Avon Park, FL 33825 (863) 452-3858	No	Spanish	Yes	Mon. - Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
U.S. Dept. of Veterans Affairs: Bay Pines VA Healthcare System 10000 Bay Pines Blvd. Bay Pines, FL 33744 (727) 398-6661 www.baypines.va.gov (U.S. Veterans only)	Yes (in Pinellas Co.)	Spanish, Creole, Other	No	Mon. – Fri. 8am-4:30pm
Treatment Adherence Services – Polk County				
Polk Co. Health Department 1255 Brice Blvd. Bartow, FL 33830 (863) 965-6333	Yes	Spanish Creole Various	No	Mon-Thurs. 7:30am-6pm
Positive Healthcare 110 S.E. 6 th Street Ft. Lauderdale, FL 33301 (727) 482-3849 (800) 832-0778 www.positivehealthcare.org	Yes	Spanish Creole Other	No	Mon. – Fri. 8am – 6pm

ATTACHMENT 1: HRSA SERVICE DEFINITIONS

CORE SERVICES

Service categories:

Outpatient/Ambulatory Medical Care (health services)*: Provision of professional diagnostic and therapeutic services rendered by a physician, physician's assistant, clinical nurse specialist, or nurse practitioner in an Outpatient setting. Settings include clinics, medical offices, and mobile vans where clients generally do not stay overnight. Emergency room services are not Outpatient settings. Services includes diagnostic testing, early intervention and risk assessment, preventive care and screening, practitioner examination, medical history taking, diagnosis and treatment of common physical and mental conditions, prescribing and managing medication therapy, education and counseling on health issues, well-baby care, continuing care and management of chronic conditions, and referral to and provision of specialty care (includes all medical subspecialties). Primary medical care for the treatment of HIV infection includes the provision of care that is consistent with the Public Health Service's guidelines. Such care must include access to antiretroviral and other drug therapies, including prophylaxis and treatment of opportunistic infections and combination antiretroviral therapies. ***NOTE: Early Intervention Services provided by Ryan White Part C and Part D Programs should be included here under Outpatient/Ambulatory medical care.**

AIDS Drug Assistance Program (ADAP treatments): State administered program authorized under Part B of the "Ryan White" Program which provides FDA-approved medications to low-income individuals living with HIV; also provides for those who have limited or no coverage from private insurance, Medicaid, or Medicare.

AIDS Pharmaceutical Assistance (local): Local pharmacy assistance programs implemented by Part A or Part B Grantees to provide HIV/AIDS medications to clients. This assistance can be funded with Part A grant funds and/or Part B base award funds. Local pharmacy assistance programs are **not** funded with ADAP earmark funding.

Oral Health Care: Diagnostic, preventive, and therapeutic services provided by general dental practitioners, dental specialists, dental hygienists and auxiliaries, and other trained primary care providers.

Early Intervention Services (EIS)*: Counsels individuals with respect to HIV/AIDS; testing (including tests to confirm the presence of the disease, tests to diagnose to extent of immune deficiency, tests to provide information on appropriate therapeutic measures); referrals; other clinical and diagnostic services regarding HIV/AIDS; periodic medical evaluations for individuals with HIV/AIDS; and providing therapeutic measures.

***NOTE: EIS provided by Ryan White Part C and Part D Programs should NOT be reported here. Part C and Part D EIS should be included under Outpatient/ Ambulatory medical care.**

Health Insurance Premium & Cost Sharing Assistance: Provision of financial assistance for eligible individuals living with HIV to maintain a continuity of health insurance or to receive medical benefits under a health insurance program. This includes premium payments, risk pools, co-payments, and deductibles.

Home Health Care: Provision of services in the home by licensed health care workers such as nurses and the administration of intravenous and aerosolized treatment, parental feeding, diagnostic testing, and other medical therapies.

Home and Community-based Health Services: Skilled health services furnished to the individual in the individual's home based on a written plan of care established by a case management team that includes appropriate health care professionals. Services include durable medical equipment; home health aide services and personal care services in the home; day treatment or other partial hospitalization services; home intravenous and aerosolized drug therapy (including prescription drugs administered as part of such therapy); routine diagnostics testing administered in the home; and appropriate mental health, developmental, and Rehabilitation Services. Inpatient hospital services, nursing home and other long term care facilities are **NOT** included.

Hospice Services: Room, board, nursing care, counseling, physician services, and palliative therapeutics provided to clients in the terminal stages of illness in a residential setting, including a non-acute-care section of a hospital that has been designated and staffed to provide Hospice Services for terminal clients.

Mental Health Services: Psychological and psychiatric treatment and counseling services offered to individuals with a diagnosed mental illness, conducted in a group or individual setting, and provided by a mental health professional licensed or authorized within the State to render such services. This typically includes psychiatrists, psychologists, and licensed clinical social workers.

Medical Nutrition Therapy: Provides a licensed registered dietitian outside of a primary care visit and includes the provision of nutritional supplements. Medical Nutrition Therapy provided by someone other than a licensed/registered dietitian should be recorded under Psychosocial Support Services.

Medical Case Management Services (including treatment adherence): A range of client-centered services that link clients with health care, psychosocial, and other services. The coordination and follow-up of medical treatments is a component of medical case management. These services ensure timely and coordinated access to medically appropriate levels of

health and support services and continuity of care, through ongoing assessment of the client's and other key family members' needs and personal support systems. Medical case management includes the provision of Treatment Adherence Counseling to ensure readiness for, and adherence to, complex HIV/AIDS treatments. Key activities include (1) initial assessment of service needs; (2) development of a comprehensive, individualized service plan; (3) coordination of services required to implement the plan; (4) client monitoring to assess the efficacy of the plan; and (5) periodic re-evaluation and adaptation of the plan as necessary over the life of the client. It includes client-specific advocacy and/or review of utilization of services. This includes all types of case management including face-to-face, phone contact, and any other forms of communication.

Substance Abuse Services (Outpatient): Provision of medical or other treatment and/or counseling to address substance abuse problems (i.e., alcohol and/or legal and illegal drugs) in an Outpatient setting, rendered by a physician or under the supervision of a physician, or by other qualified personnel.

SUPPORT SERVICES

Case Management (Non-Medical): Provision of advice and assistance in obtaining medical, social, community, legal, financial, and other needed services. Non-medical case management does not involve coordination and follow-up of medical treatments, as medical case management does.

Child Care Services*: Provision of care for the children of clients who are HIV-positive while the clients attend medical or other appointments or Ryan White Program-related meetings, groups, or training. ***NOTE: This does not include child care while a client is at work.**

Emergency Financial Assistance*: Provision of short-term payments to agencies or establishment of voucher programs to assist with emergency expenses related to essential utilities, housing, food (including groceries, food vouchers, and food stamps), and medication when other resources are not available. ***NOTE: Part A and Part B programs must be allocated, tracked and report these funds under specific service categories as described under 2.6 in DSS Program Policy Guidance No. 2 (formally Policy No. 97-02).**

Food Bank/Home-Delivered Meals: Provision of actual food or meals. It does not include finances to purchase food or meals. The provision of essential household supplies such as hygiene items and household cleaning supplies should be included in this item. Includes vouchers to purchase food.

Health Education/Risk Reduction: Provision of services that educate clients with HIV about HIV transmission and how to reduce the risk of HIV transmission. It includes the provision of information; including information

dissemination about medical and Psychosocial Support Services and counseling to help clients with HIV improve their health status.

Housing Services: Provision of short-term assistance to support emergency, temporary or transitional housing to enable an individual or family to gain or maintain medical care. Housing-related referral services include assessment, search, placement, advocacy, and the fees associated with them. Eligible housing can include both housing that does not provide direct medical or supportive services and housing that provides some type of medical or supportive services such as residential Mental Health Services, foster care, or assisted living residential services.

Legal Services: Provision of services to individuals with respect to powers of attorney, do-not-resuscitate orders and interventions necessary to ensure access to eligible benefits, including discrimination or breach of confidentiality litigation as it relates to services eligible for funding under the Ryan White Program. It does **not** include any Legal Services that arrange for guardianship or adoption of children after the death of their normal caregiver.

Linguistics Services: Provision of interpretation and translation services.

Medical Transportation Services: Conveyance services provided, directly or through voucher, to a client so that he or she may access health care services.

Outreach Services: Programs that have as their principal purpose identification of people with unknown HIV disease or those who know their status so that they may become aware of, and may be enrolled in care and treatment services (i.e., case finding), not HIV counseling and testing nor HIV prevention education. These services may target high-risk communities or individuals. Outreach programs must be planned and delivered in coordination with local HIV prevention outreach programs to avoid duplication of effort; be targeted to populations known through local epidemiologic data to be at disproportionate risk for HIV infection; be conducted at times and in places where there is a high probability that individuals with HIV infection will be reached; and be designed with quantified program reporting that will accommodate local effectiveness evaluation.

Permanency Planning: Provision of services to help clients or families make decisions about placement and care of minor children after the parents/caregivers are deceased or are no longer able to care for them.

Psychosocial Support Services: Provision of support and counseling activities, child abuse and neglect counseling, HIV support groups, pastoral care, caregiver support, and bereavement counseling. Includes nutrition counseling provided by a non-registered dietitian but excludes the provision of nutritional supplements.

Referral for Health Care/Supportive Services: The act of directing a client to a service in person or through telephone, written, or other type of

communication. Referrals may be made within the non-medical case management system by professional case managers, informally through support staff, or as part of an outreach program.

Rehabilitation Services: Services provided by a licensed or authorized professional in accordance with an individualized plan of care intended to improve or maintain a client's quality of life and optimal capacity for self-care. Services include physical and occupational therapy, speech pathology, and low-vision training.

Respite Care: Provision of community or home-based, non-medical assistance designed to relieve the primary caregiver responsible for providing day-to-day care of a client with HIV/AIDS.

Substance Abuse Services (Residential): Provision of treatment to address substance abuse problems (including alcohol and/or legal and illegal drugs) in a residential health service setting (short-term).

Treatment Adherence Counseling: Provision of counseling or special programs to ensure readiness for, and adherence to, complex HIV/AIDS treatments by non-medical personnel outside of the medical case management and clinical setting.

Attachment 2: Service Provider Questionnaire

RYAN WHITE RESOURCE DIRECTORY
2010 UPDATE

AGENCY: _____

ADDRESS: _____

PHONE: _____

FAX: _____

COUNTIES SERVED: _____

SERVICES PROVIDED:

- Ambulatory Medical Care
- ADAP (AIDS Pharmaceutical Assistance program)
- AIDS Pharmaceutical Assistance (local)
- Case Management (Non-Medical)
- Child Care Services/ Permanency Planning
- Drug Reimbursement/ Medication
- Early Intervention Services
- Emergency Financial Assistance
- Food Bank/ Home Delivered Meals/ Nutritional Supplements
- Health Education/ Risk Reduction
- Health Insurance Premium & Cost Sharing Assistance
- Home Health Care
- Home & Community-Based Health Services
- Hospice Services
- Housing Services
- Legal Services
- Linguistics Services
- Medical Case Management Services (including treatment adherence)
- Medical Nutrition Therapy
- Mental Health Services
- Oral Health Care
- Outreach Services
- Pediatric Developmental Assessment and Early Intervention Services
- Psychosocial Support Services
- Referral services
- Rehabilitation Services
- Respite care
- Substance Abuse Services- Outpatient
- Substance Abuse Services- residential
- Treatment Adherence Counseling
- Transportation Services (Medical)
- Other Support Services (translation, interpretation, etc)

ON BUS LINE: YES NO

LANGUAGES: SPANISH CREOLE
ASL OTHER

WAITING LIST: YES NO

Hours of Operation:

ACKNOWLEDGEMENTS

The Ryan White Care Council wishes to recognize the contributions of the following:

Planning and Evaluation Committee Members

Virginia Boucher
Marty Clemmons, Chair
Lisa Cohen
Barb Green
David Hasiba
Mac McDougale
James McGarvey, Co-Chair
Marylin Merida
Andrew Paquette
Priya Rajkumar
Bob Reynolds
Jim Roth
William Wilbanks, Jr.